



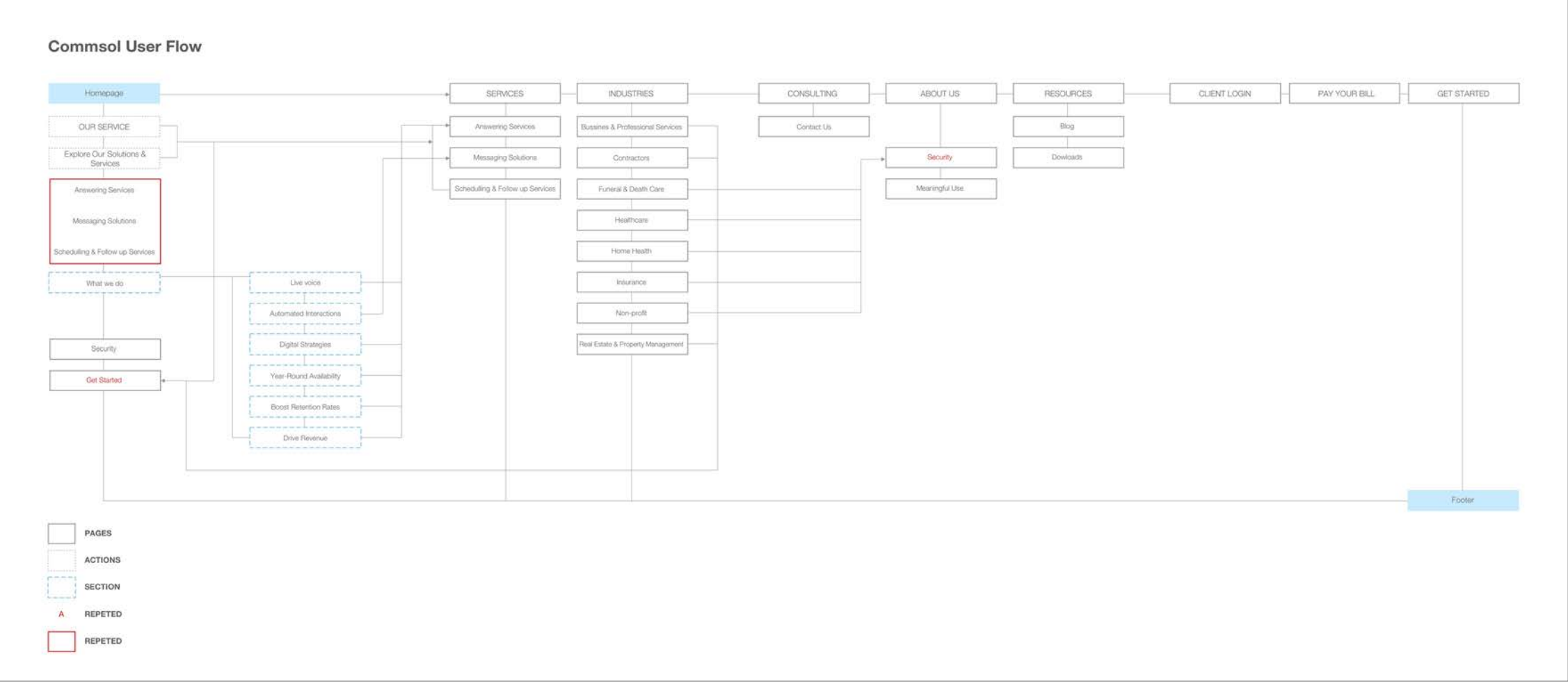
Patricia Garcia Diaz

Senior UI/UX Designer

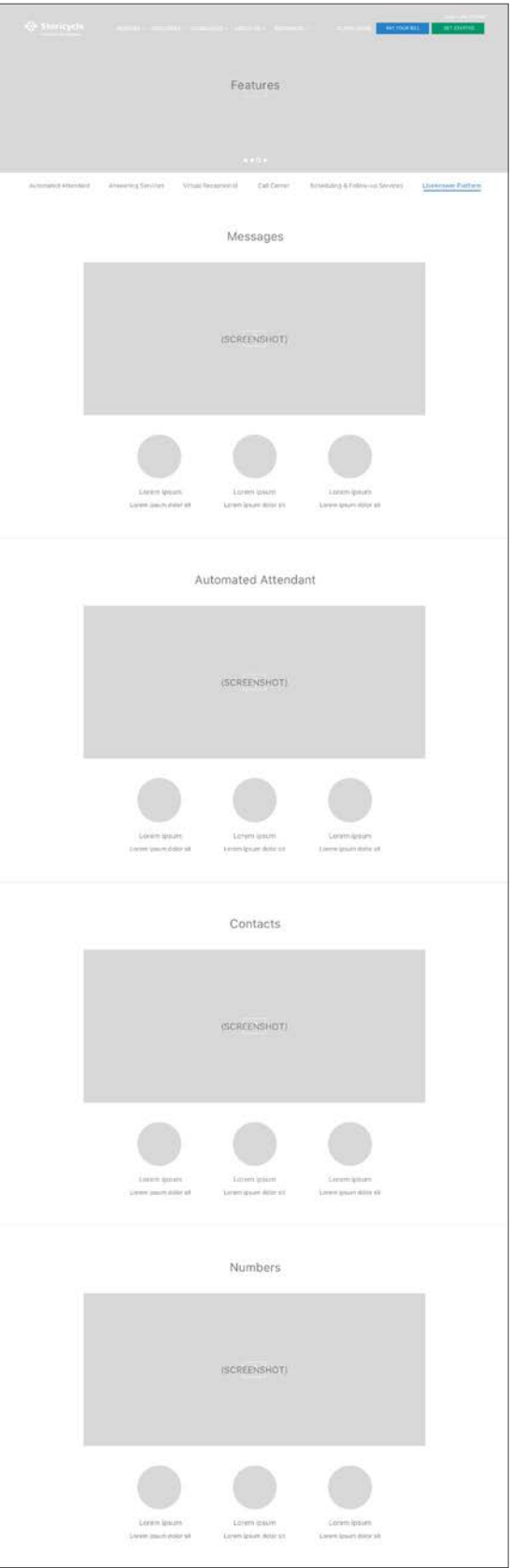
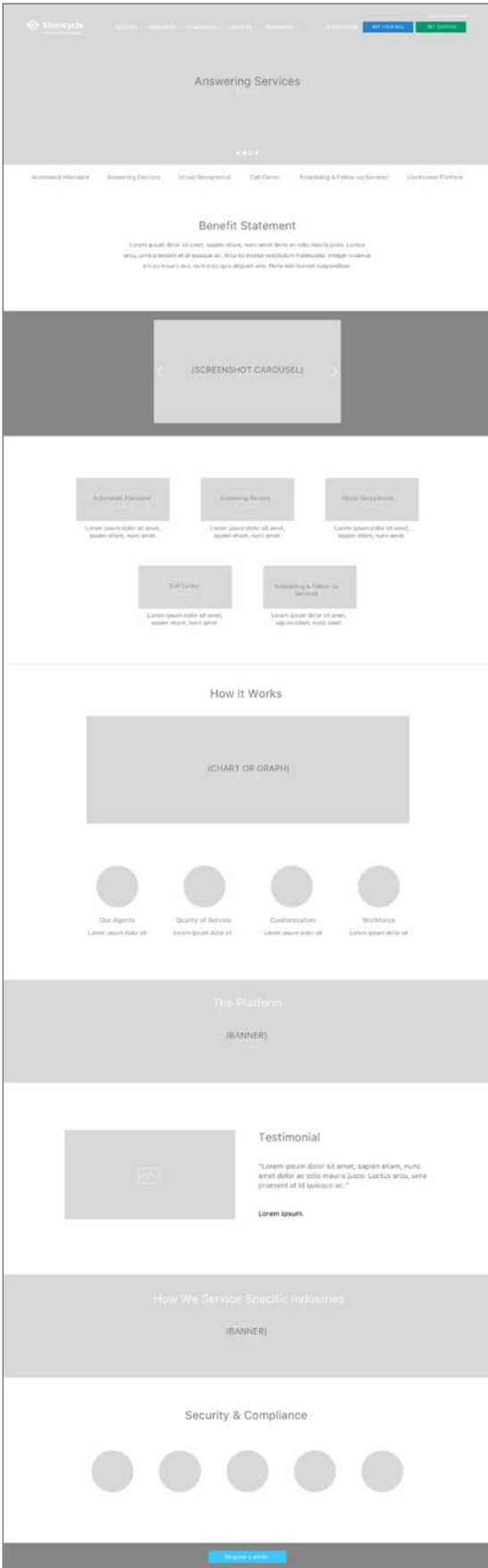
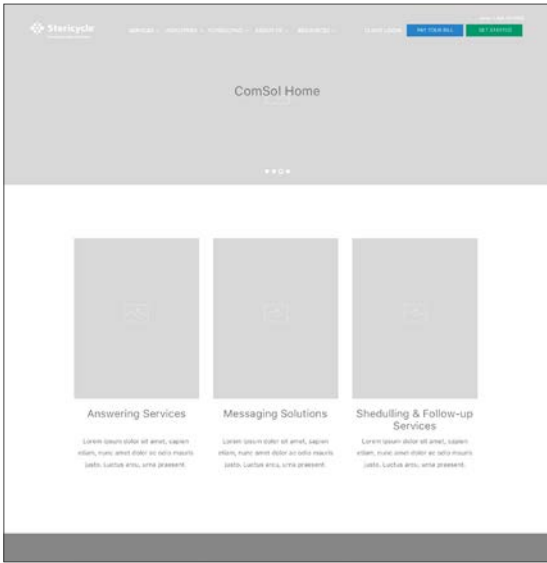
"I'm a Cuban Designer settled in Florida. My goal is to make a difference in the lives of others through positive aesthetic experiences and meaningful product outcomes".

A grayscale photograph of a person's hand pointing at a wireframe on a table. The wireframe is a schematic of a mobile application interface, showing various elements like a header, a list of items, a search bar, and a bottom navigation bar. The hand is wearing a light-colored, textured sleeve. The background is a dark, textured surface.

Wireframes & Process



24 Interior Pages					Content				
1	Homepage	16	ABOUT US	1	SERVICES	2	Call Center Services	3	Communication Technology
2	Answering Services	17	Security	Banner	Service	Answering Services CONTENT			
3	Messaging Solutions	18	RESOURCES	Copy	- Create Communication Strategies that Strengthen Your Brand and Bottom Line	DONE			
4	Scheduling & Follow up Services	19	Blog	IMAGE or ICONS	-Call Center Services				
5	INDUSTRIES	20	Downloads		Communication Technology				
6	Business & Professional Services	21	CLIENT LOGIN		Patient Access Services				
7	Contractors	22	PAY YOUR BILL	Copy	-Why Stericycle				
8	Funeral & Death Care	23	GET STARTED	Security icons	-We are a partner you can trust				
9	Healthcare			Banner	-Stericycle helps enhance your patient/customer/brand experience.				
10	Home Health			Footer					
11	Insurance								
12	Non-profit								
13	Real Estate & Property Management								
14	CONSULTING								
15	Contact Us								



Answering Services

Build a better customer experience with our 24/7 live agent services

Call Flow

Take full control over your automated calls and answer them with our 24/7 live agents. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

Answering Service

Whether it's through a live agent or an automated system, we'll make sure your customers are always getting the best service possible. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

Virtual Receptionist

Make your calls feel like they're coming from a real person. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

Call Center

Take full control over your automated calls and answer them with our 24/7 live agents. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

Expand your business instantly with customizable phone support

Access all your notifications in real-time using our desktop portal and mobile application

Messages

Call Flow

Contacts

Numbers

Agent Script

Customization

Support

How It Works

Sign up and set up LiveAnswer in minutes

Sign Up

Select your number

Create a script

Start making calls

Our Agents

Quality of Service

Customization

Workflows

The Platform

Empowering the customer with a self-service, communications platform

Learn More About The Platform

MD Clarity

"Thanks to LiveAnswer smaller practices can have the same capability as a large hospital at a very affordable price point."

Michael Williams, CEO & Founder

How We Service Specific Industries

The LiveAnswer platform can be custom-tailored to match the needs of your business. From inbound and outbound sales, to medical practices and financial institutions, our features can be utilized to accommodate any industry.

Healthcare

Financial Services

Real Estate

Manufacturing

Retail

Education

Non-Profit

Government

Learn More About Our Industries

We Are a Partner You Can Trust

WYMA CONSULTANT | MEDICALPRACTICE | AICPA SOC | WYMA CONSULTANT | TRUSTWORTHY

Learn More About Our Security

Call Flow

Build full automation into your call answering experience

With LiveAnswer's visual call flow builder, you take full control over the experience your customers have when they call your numbers through interactive voice response (IVR) technology.

Get Started

Search Navigation for Your Practice

Full integration with your existing CRM and EHR systems. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

IVR Call Flow Builder

Build your call flow with our visual builder. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

Automated Service with Real-Time Support

Take full control over your automated calls and answer them with our 24/7 live agents. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

The Platform

Empowering the customer with a self-service, communications platform

Learn More About The Platform

MD Clarity

"Thanks to LiveAnswer smaller practices can have the same capability as a large hospital at a very affordable price point."

Michael Williams, CEO & Founder

Stericycle helps enhance your brand experience.

Request a Demo

Questions? Visit our resource center or contact us

1-800-763-0803

Call Center Services

Virtual Receptionist

Answering Service

Call Flow

Contacts

Numbers

Agent Script

Customization

Support

Search Stericycle

Answering Service

Never miss important incoming calls with our live agents or automation assistance

LiveAnswer becomes an extension of your business with 24/7 live agents answering your calls for a fraction of the price.

Get Started

Search Navigation for Your Practice

Full integration with your existing CRM and EHR systems. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

IVR Call Flow Builder

Build your call flow with our visual builder. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

Automated Service with Real-Time Support

Take full control over your automated calls and answer them with our 24/7 live agents. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

The Platform

Empowering the customer with a self-service, communications platform

Learn More About The Platform

MD Clarity

"Thanks to LiveAnswer smaller practices can have the same capability as a large hospital at a very affordable price point."

Michael Williams, CEO & Founder

Stericycle helps enhance your brand experience.

Request a Demo

Questions? Visit our resource center or contact us

1-800-763-0803

Call Center Services

Virtual Receptionist

Answering Service

Call Flow

Contacts

Numbers

Agent Script

Customization

Support

Search Stericycle

Virtual Receptionist

Elevate your capabilities with our virtual receptionist

Get dedicated, virtual receptionists acting on behalf of your company. Enjoy the benefits of a company representative.

Get Started

Our Agents' Quality of Service

Full integration with your existing CRM and EHR systems. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

Multi-lingual Support

Take full control over your automated calls and answer them with our 24/7 live agents. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

Appointment Scheduling

Build your call flow with our visual builder. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

Reduced Callers

Take full control over your automated calls and answer them with our 24/7 live agents. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

The Platform

Empowering the customer with a self-service, communications platform

Learn More About The Platform

MD Clarity

"Thanks to LiveAnswer smaller practices can have the same capability as a large hospital at a very affordable price point."

Michael Williams, CEO & Founder

Stericycle helps enhance your brand experience.

Request a Demo

Questions? Visit our resource center or contact us

1-800-763-0803

Call Center Services

Virtual Receptionist

Answering Service

Call Flow

Contacts

Numbers

Agent Script

Customization

Support

Search Stericycle

Call Center

Strengthen your brand and your bottom line with dedicated call center agents

Our dedicated call center agents can be skillfully trained on your business goals to help you achieve growth and success.

Get Started

Our Agents' Quality of Service

Full integration with your existing CRM and EHR systems. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

Multi-lingual Support

Take full control over your automated calls and answer them with our 24/7 live agents. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

Appointment Scheduling

Build your call flow with our visual builder. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

Reduced Callers

Take full control over your automated calls and answer them with our 24/7 live agents. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

The Platform

Empowering the customer with a self-service, communications platform

Learn More About The Platform

MD Clarity

"Thanks to LiveAnswer smaller practices can have the same capability as a large hospital at a very affordable price point."

Michael Williams, CEO & Founder

Stericycle helps enhance your brand experience.

Request a Demo

Questions? Visit our resource center or contact us

1-800-763-0803

Call Center Services

Virtual Receptionist

Answering Service

Call Flow

Contacts

Numbers

Agent Script

Customization

Support

Search Stericycle

The Platform

Build full automation into your call answering experience

Messages

Manage all your messages in one place, from text to email and voicemail. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

Call Flow

Take full control over all aspects of your incoming call. With Call Flow, you can build full automation into your call answering experience.

Learn More

Contacts

View and manage your contacts from a central location. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

Numbers

View and manage your numbers from a central location. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

Agent Script

Manage all your agent scripts in one place. No programming or coding required. Just use our easy-to-use interface to build your call flow.

Learn More

How It Works

Sign up and set up LiveAnswer in minutes

Sign Up

Select your number

Create a script

Start making calls

Our Agents

Quality of Service

Customization

Workflows

The Platform

Empowering the customer with a self-service, communications platform

Learn More About The Platform

MD Clarity

"Thanks to LiveAnswer smaller practices can have the same capability as a large hospital at a very affordable price point."

Michael Williams, CEO & Founder

Stericycle helps enhance your brand experience.

Request a Demo

Questions? Visit our resource center or contact us

1-800-763-0803

Call Center Services

Virtual Receptionist

Answering Service

Call Flow

Contacts

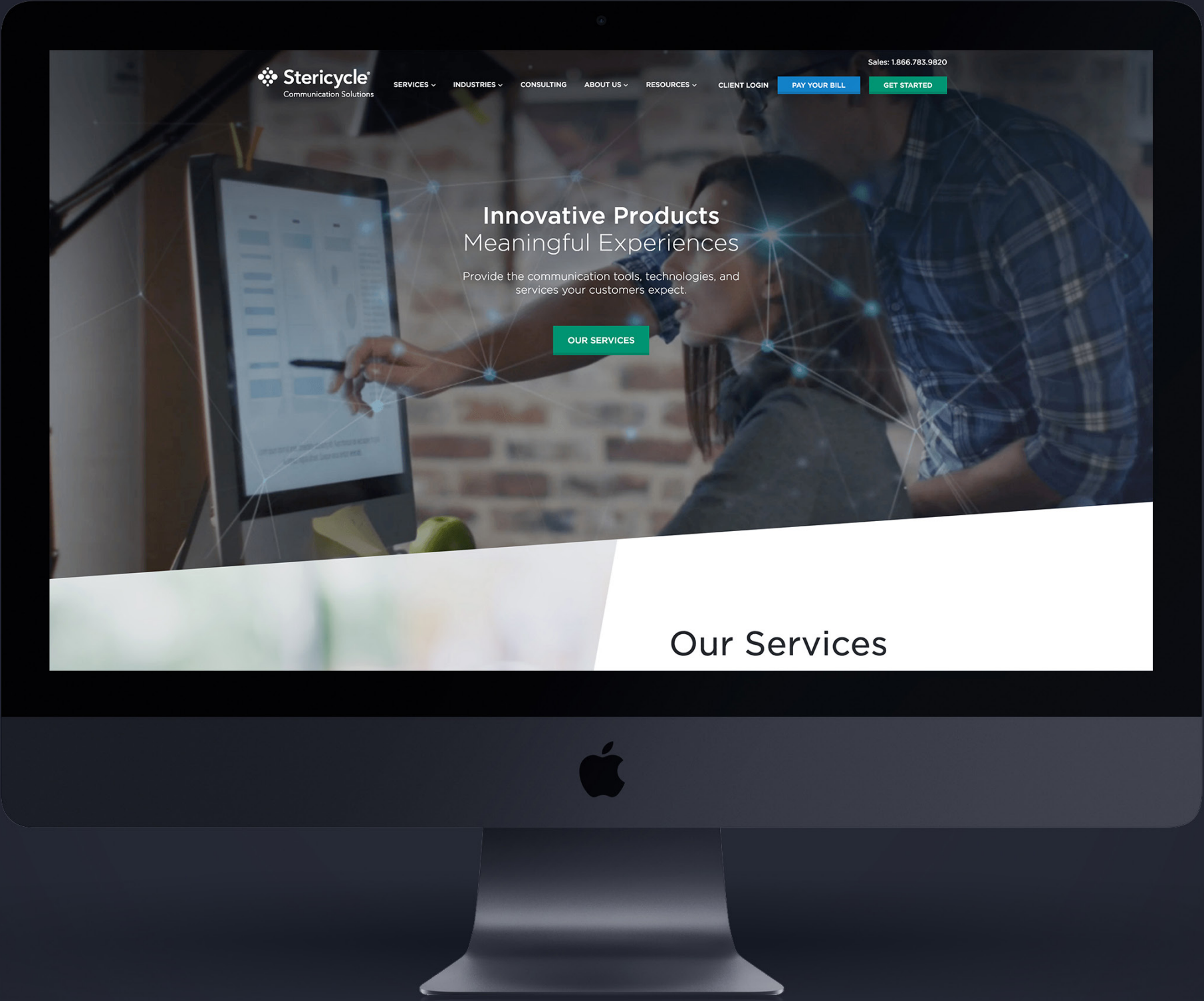
Numbers

Agent Script

Customization

Support

Search Stericycle



Admin Portal

MY ACCOUNT
LiveAnswer Admin

CRM | CALL CENTER | REPORTS | TEAMS | PARTNERS | TOOLS

Trial

Customers

Agent Feedback

Script Changes

Support

Trial

Monthly Summary

Oct 2017

All Trials

75

Active Trials

40

Trials Today

3

Expiring Trial

4

Lost Trials

58

Won Trials

13

Trial Extensions

15

Conv. Rate

17.33%

COMPANIES | USERS | NUMBERS | SCRIPTS | ALL TRIAL EXTENSIONS

Company Status

Trial Package

Period

Download

Idx	Company Name	Start Date	Trial Exp. Date	Last Seen	Extension Date	Days Applied	Agent Min. Applied	Reason	Employee	Date Converted
8139	B Beauty Boosted	03/20/2017	03/20/2017	03/20/2017	03/20/2017	5	5	Lorem ipsum dolor	Beauty Boosted	03/20/2017
8099	L Lara Wealth Management	03/20/2017	03/20/2017	03/20/2017	03/20/2017	12	12	Amet, consectetur...	Lara Wealth M...	03/20/2017
8096	B Best Tax and Audit Inc	03/20/2017	03/20/2017	03/20/2017	03/20/2017	14	14	Adipiscing elit, sed do	Best Tax and...	03/20/2017
8139	B Beauty Boosted	03/20/2017	03/20/2017	03/20/2017	03/20/2017	5	5	Eiusmod tempor...	Beauty Boosted	03/20/2017
8099	L Lara Wealth Management	03/20/2017	03/20/2017	03/20/2017	03/20/2017	8	8	Incididunt ut labore et	Lara Wealth M...	03/20/2017
8096	B Best Tax and Audit Inc	03/20/2017	03/20/2017	03/20/2017	03/20/2017	22	22	Dolore magna aliqua.	Best Tax and A...	03/20/2017
8099	B Beauty Boosted	03/20/2017	03/20/2017	03/20/2017	03/20/2017	2	2	Ut enim ad minim	Beauty Boosted	03/20/2017

ADMIN PORTAL

MY ACCOUNT
Emmanuel Corvo

CRM | CALL CENTER | REPORTS | TEAM | PARTNERS | DEVELOPERS | TOOLS | SETTINGS

Trial

Customers

Agent Feedback

Script Changes

Support

Trial

Monthly Summary

Oct 2017

All Trials

75

Active Trials

40

Trials Today

3

Expiring Trial

4

Lost Trials

58

Won Trials

13

Trial Extensions

15

Conv. Rate

17.33%

COMPANIES | USERS | NUMBERS | SCRIPTS | ALL TRIAL EXTENSIONS

Company Status

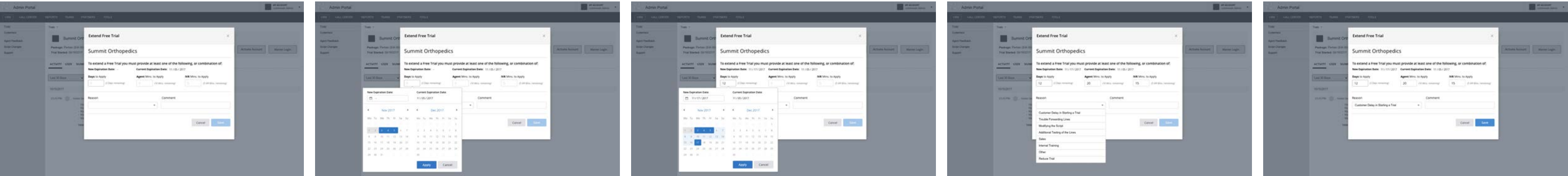
Trial Package

Period

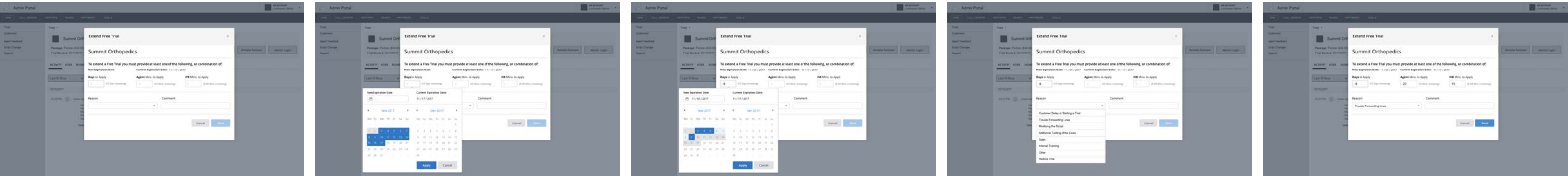
Download

Idx	Company Name	Start Date	Trial Exp. Date	Last	Extension Date	Days Applied	Agent Min. Applied	Reason	Employee	Date Converted
8139	B Beauty Boosted	03/20/2017	03/20/2017	03/20/2017	03/20/2017	5	5	Lorem ipsum dolor	Beauty Boosted	03/20/2017
8099	L Lara Wealth Management	03/20/2017	03/20/2017	03/20/2017	03/20/2017	12	12	Amet, consectetur...	Lara Wealth M...	03/20/2017
8096	B Best Tax and Audit Inc	03/20/2017	03/20/2017	03/20/2017	03/20/2017	14	14	Adipiscing elit, sed do	Best Tax and...	03/20/2017
8139	B Beauty Boosted	03/20/2017	03/20/2017	03/20/2017	03/20/2017	5	5	Eiusmod tempor...	Beauty Boosted	03/20/2017
8099	L Lara Wealth Management	03/20/2017	03/20/2017	03/20/2017	03/20/2017	8	8	Incididunt ut labore et	Lara Wealth M...	03/20/2017
8096	B Best Tax and Audit Inc	03/20/2017	03/20/2017	03/20/2017	03/20/2017	22	22	Dolore magna aliqua.	Best Tax and A...	03/20/2017
8099	B Beauty Boosted	03/20/2017	03/20/2017	03/20/2017	03/20/2017	2	2	Ut enim ad minim	Beauty Boosted	03/20/2017
8096	L Lara Wealth Management	03/20/2017	03/20/2017	03/20/2017	03/20/2017	4	4	Veniam, quis nostrud	Lara Wealth M...	03/20/2017

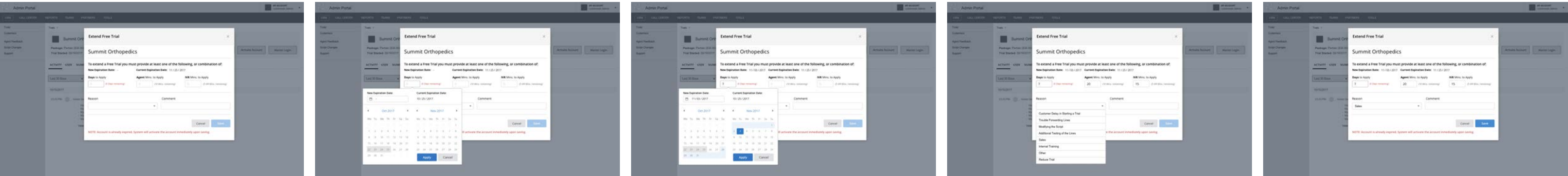
SAMPLE 1



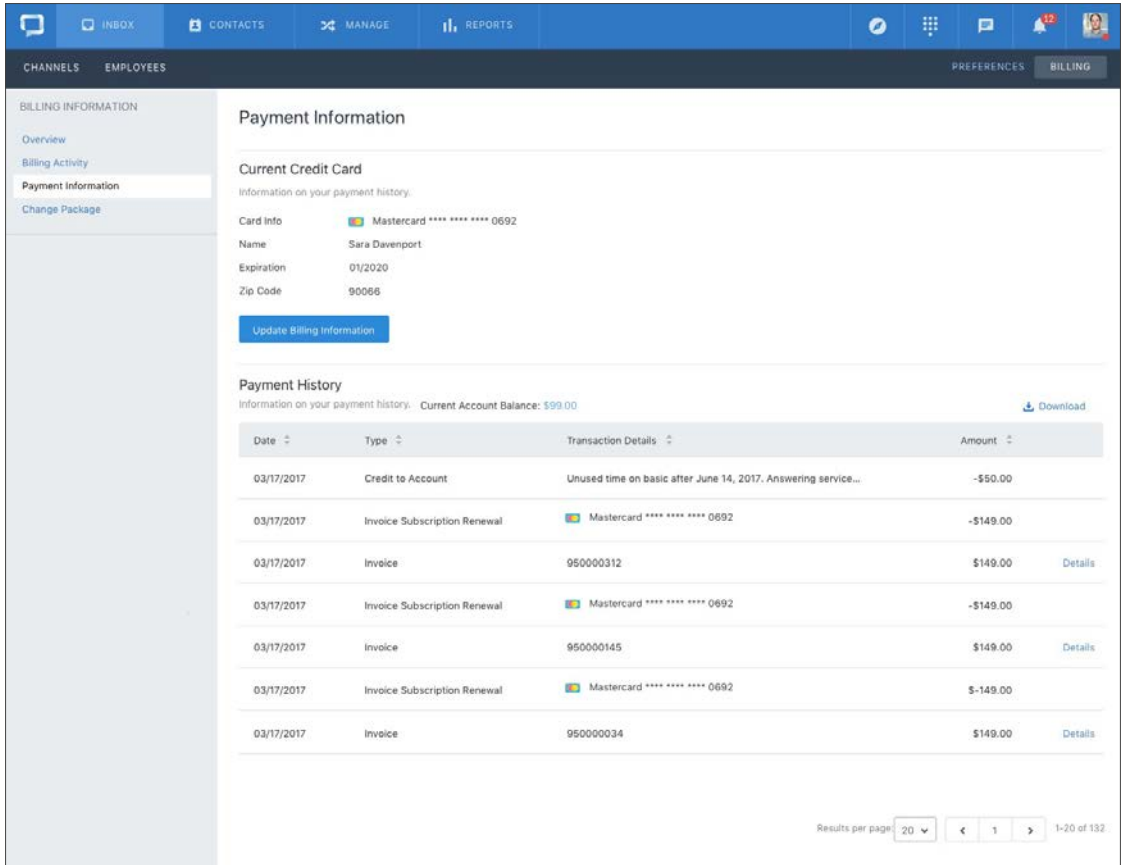
SAMPLE 2



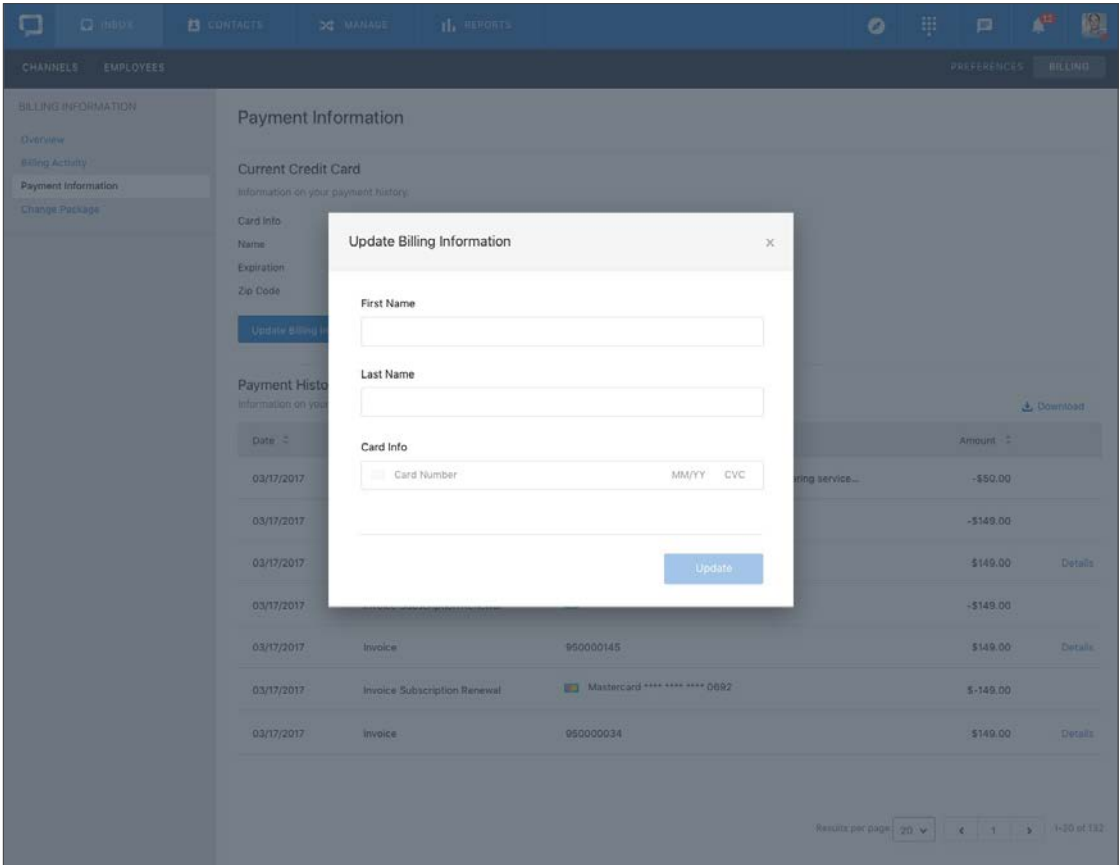
SAMPLE 3



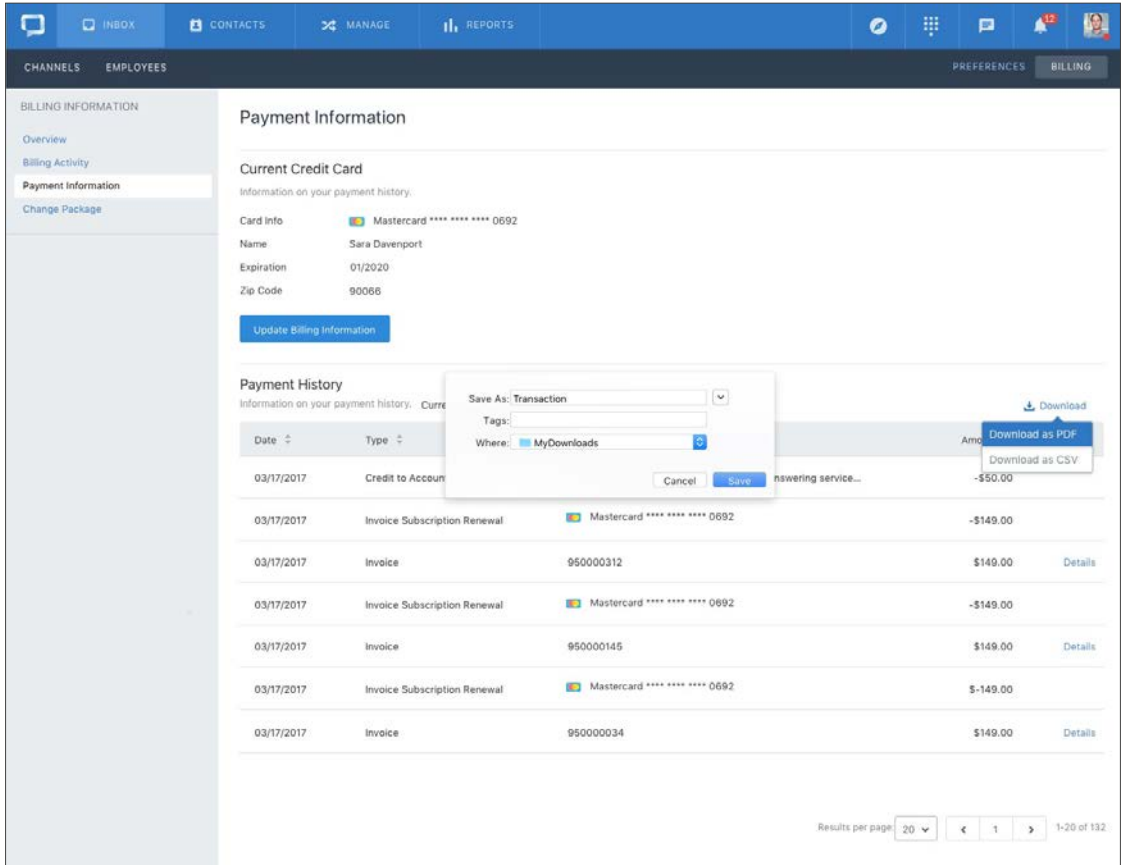
1



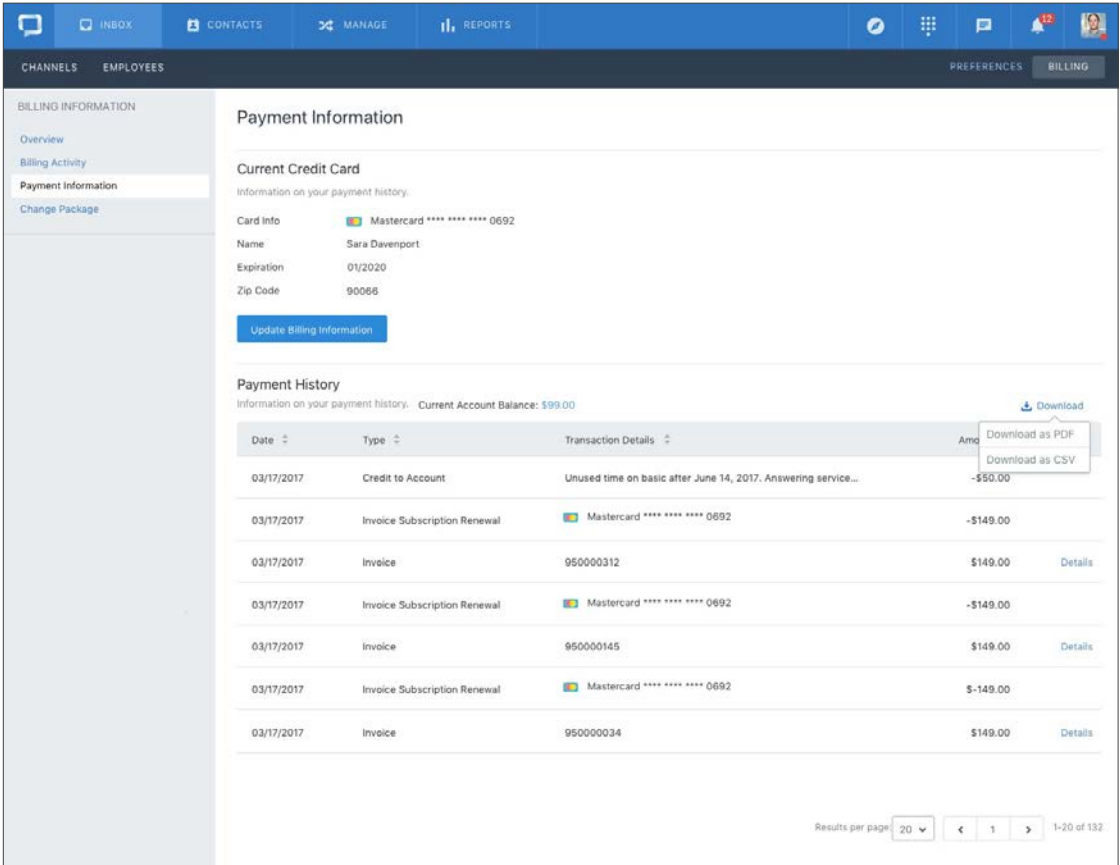
2



3



4



1

INBOXCONTACTSMANAGEREPORTS

MY ACCOUNTAdam Boak

CHANNELSEMPLOYEES

SYSTEM PREFERENCESBILLING

CALL FLOW NAME
Dr. Enmanuel's Office

Call Flow Editor

Notifications

NUMBERS USING THIS CALL FLOW (1)
Testing Number
(305) 224-1363

Notifications

NOTE:
Any rules applied here will override any previously selected notifications settings.
Any further changes applied through the call flow could adversely affect your advanced notification settings.

Setup custom rules to route various communications to team members or groups.

New Workflow

2

INBOXCONTACTSMANAGEREPORTS

MY ACCOUNTAdam Boak

CHANNELSEMPLOYEES

SYSTEM PREFERENCESBILLING

CALL FLOW NAME
Dr. Enmanuel's Office

Call Flow Editor

Notifications

NUMBERS USING THIS CALL FLOW (1)
Testing Number
(305) 224-1363

Notifications

NOTE:
Any rules applied here will override any previously selected notifications settings.
Any further changes applied through the call flow could adversely affect your advanced notification settings.

Setup custom rules to route various communications to team members or groups.

New Workflow

Workflow

IF

Select

Select

Select

AND

Select

Select

Select

+ AND

+ OR

IF

Select

Select

Select

+ Add Notifications

Continue Processing

if these conditions are met

Save

3

INBOXCONTACTSMANAGEREPORTS

MY ACCOUNTAdam Boak

CHANNELSEMPLOYEES

SYSTEM PREFERENCESBILLING

CALL FLOW NAME
Dr. Enmanuel's Office

Call Flow Editor

Notifications

NUMBERS USING THIS CALL FLOW (1)
Testing Number
(305) 224-1363

Notifications

NOTE:
Any rules applied here will override any previously selected notifications settings.
Any further changes applied through the call flow could adversely affect your advanced notification settings.

Setup custom rules to route various communications to team members or groups.

New Workflow

Workflow

IF

Select

Select

Select

AND

All

Select

Select

Menu

Greeting

IF

Dial

Select

Select

SimulCall

Round Robin

SIP

Voicemail

Schedule

Tag

if these conditions are met

4

INBOXCONTACTSMANAGEREPORTS

MY ACCOUNTAdam Boak

CHANNELSEMPLOYEES

SYSTEM PREFERENCESBILLING

CALL FLOW NAME
Dr. Enmanuel's Office

Call Flow Editor

Notifications

NUMBERS USING THIS CALL FLOW (1)
Testing Number
(305) 224-1363

Notifications

NOTE:
Any rules applied here will override any previously selected notifications settings.
Any further changes applied through the call flow could adversely affect your advanced notification settings.

Setup custom rules to route various communications to team members or groups.

New Workflow

Workflow

IF

Round Robin

Sales Department

Group

AND

Dial

Lilly Munster

Select

+ AND

+ OR

IF

Team

Sales Team

Email Preferred

+ Add Notifications

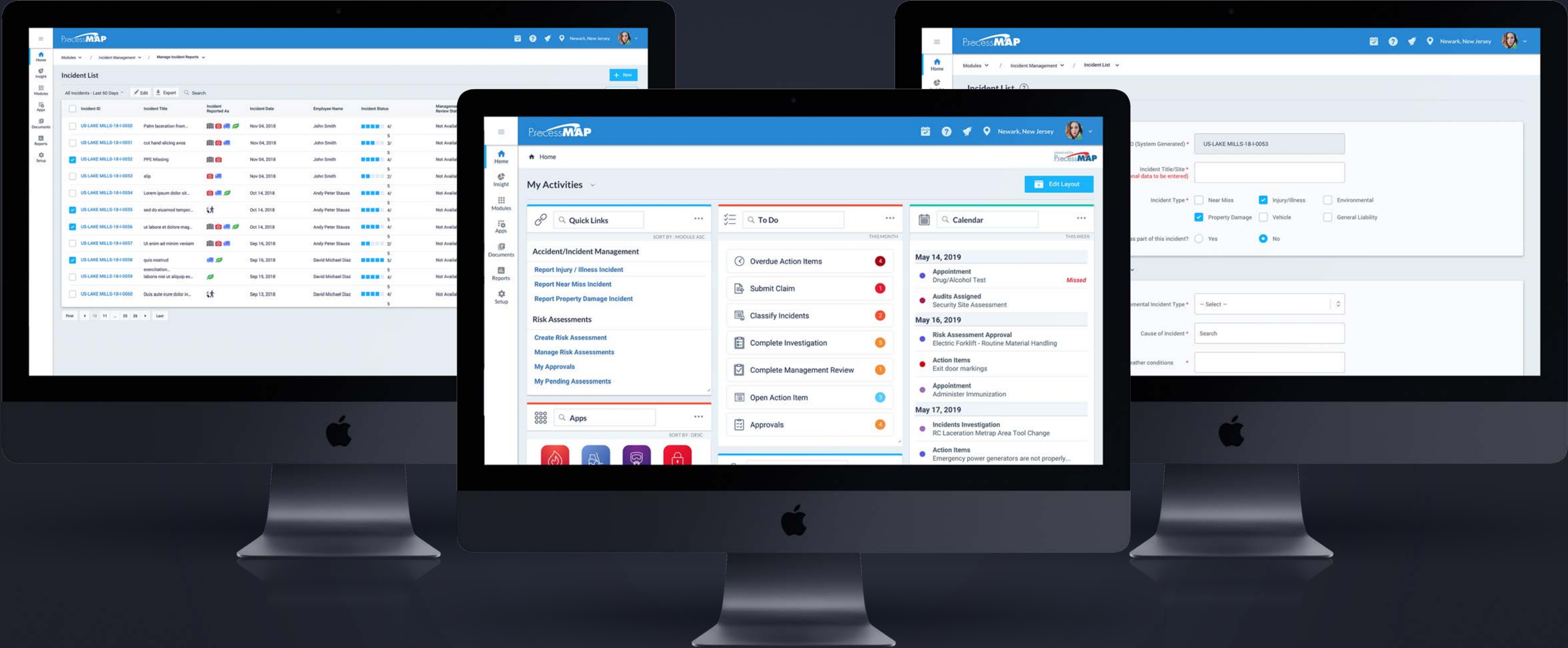
Continue Processing

if these conditions are met

Save



WEBSITES & PRODUCTS



ProcessMAP

Home

Newark, New Jersey

My Activities

Quick Links

Accident/Incident Management

Risk Assessments

Apps

Driver Profile

My Medical Profile

To Do

Overdue Action Items

Submit Claim

Classify Incidents

Complete Investigation

Complete Management Review

Open Action Item

Approvals

Training

Overdue (2)

Open (1)

Calendar

May 14, 2019

May 16, 2019

May 17, 2019

Recent Records

ProcessMAP

Home

Newark, New Jersey

Supervisor View

Employee Search

Ronald Tims - ID728669

Alice Francis - ID724669

Russel Anderson - ID727669

Adrew Rockwell - ID722669

Derek Gausman - ID721669

Jordan Wert - ID729669

ProcessMAP

Modules / Incident Management / Manage Incident Reports

Incident List

All Incidents - Last 60 Days

Edit

Export

Search

+ New

Delete

Incident ID	Incident Title	Incident Reported As	Incident Date	Employee Name	Incident Status	Management Review Status	Incident Created Date	Created by Name	Was Treatment provided offsite?
<input type="checkbox"/> US-LAKE MILLS-18-I-0050	Palm laceration from...		Nov 04, 2018	John Smith	<div><div></div><div></div><div></div><div></div><div></div></div> 4/5	Not Available	Sep 16, 2018	Phill Welch	N/A
<input type="checkbox"/> US-LAKE MILLS-18-I-0051	cut hand slicing avos		Nov 04, 2018	John Smith	<div><div></div><div></div><div></div><div></div><div></div></div> 3/5	Not Available	Oct 10, 2018	Phill Welch	
<input checked="" type="checkbox"/> US-LAKE MILLS-18-I-0052	PPE Missing		Nov 04, 2018	John Smith	<div><div></div><div></div><div></div><div></div><div></div></div> 4/5	Not Available	Oct 14, 2018	Phill Welch	
<input type="checkbox"/> US-LAKE MILLS-18-I-0053	slip		Nov 04, 2018	John Smith	<div><div></div><div></div><div></div><div></div><div></div></div> 2/5	Not Available	Oct 14, 2018	Phill Welch	
<input type="checkbox"/> US-LAKE MILLS-18-I-0054	Lorem ipsum dolor sit...		Oct 14, 2018	Andy Peter Stauss	<div><div></div><div></div><div></div><div></div><div></div></div> 4/5	Not Available	Oct 14, 2018	Ana Fernandez	
<input checked="" type="checkbox"/> US-LAKE MILLS-18-I-0055	sed do eiusmod tempor...		Oct 14, 2018	Andy Peter Stauss	<div><div></div><div></div><div></div><div></div><div></div></div> 4/5	Not Available	Oct 14, 2018	Ana Fernandez	
<input checked="" type="checkbox"/> US-LAKE MILLS-18-I-0056	ut labore et dolore mag...		Oct 14, 2018	Andy Peter Stauss	<div><div></div><div></div><div></div><div></div><div></div></div> 4/5	Not Available	Oct 14, 2018	Ana Fernandez	N/A
<input type="checkbox"/> US-LAKE MILLS-18-I-0057	Ut enim ad minim veniam		Sep 16, 2018	Andy Peter Stauss	<div><div></div><div></div><div></div><div></div><div></div></div> 2/5	Not Available	Nov 05, 2018	Ana Fernandez	N/A
<input checked="" type="checkbox"/> US-LAKE MILLS-18-I-0058	quis nostrud		Sep 16, 2018	David Michael Diaz	<div><div></div><div></div><div></div><div></div><div></div></div> 5/5	Not Available	Nov 05, 2018	Ana Fernandez	
<input type="checkbox"/> US-LAKE MILLS-18-I-0059	exercitation...		Sep 15, 2018	David Michael Diaz	<div><div></div><div></div><div></div><div></div><div></div></div> 4/5	Not Available	Nov 05, 2018	James Campbell	
<input type="checkbox"/> US-LAKE MILLS-18-I-0060	Duis aute irure dolor in...		Sep 13, 2018	David Michael Diaz	<div><div></div><div></div><div></div><div></div><div></div></div> 4/5	Not Available	Nov 05, 2018	James Campbell	N/A

First

10

11

25

26

Last

Show

50

Entries

ProcessMAP

Modules / Incident Management / Incident List

Incident List

Incident Details

Incident ID (System Generated) *

US-LAKE MILLS-18-I-0053

Incident Title/Size *

(No personal data to be entered)

Incident Type *

☐ Near Miss

☒ Injury/Illness

☐ Environmental

☒ Property Damage

☐ Vehicle

☐ General Liability

Were multiple people injured as part of this incident?

☐ Yes

☒ No

Expand / Collapse Environmental Incident Details

Environmental Incident Type *

-- Select --

Cause of Incident *

Search

Weather conditions *

Did incident involve shipping of hazardous material

☐ Yes

☒ No

Carrier Name

Contact Info

Vehicle ID#

Was the emergency Response Plan reviewed after the incident to see if changes are needed?

☒ Yes

☐ No

Was there a release to the environment?

☐ Yes

☒ No

Was there a spill of substance? **

☒ Yes

☐ No

Substance Details

+ New

Delete

Name of Substance	Percentage of Mix	Amount Spilled	Amount Recovered	Amount Disposed off
There are no records				

General Details

Date of Incident *

Reset

Time of Incident *

-- HH --

-- MM --

☐ Time Undetermined

Day Of Week *

Description of Incident *

2000 Character Left

Department *

Search...

Pick List

Employee / Individual Involved (Last, M, I) *

Please describe what object or substance directly harmed the employee? If this question does not apply, enter "not applicable"? *

2000 Character Left

Length of Service (L.O.S.) as Company Driver *

Were multiple people injured as part of this incident? *

☐ Daily

☒ Weekly

☐ Monthly

☐ Yearly

Recur Every

Week(s) On

☐ Sunday

☒ Monday

☐ Tuesday

☐ Wednesday

☒ Thursday

☐ Friday

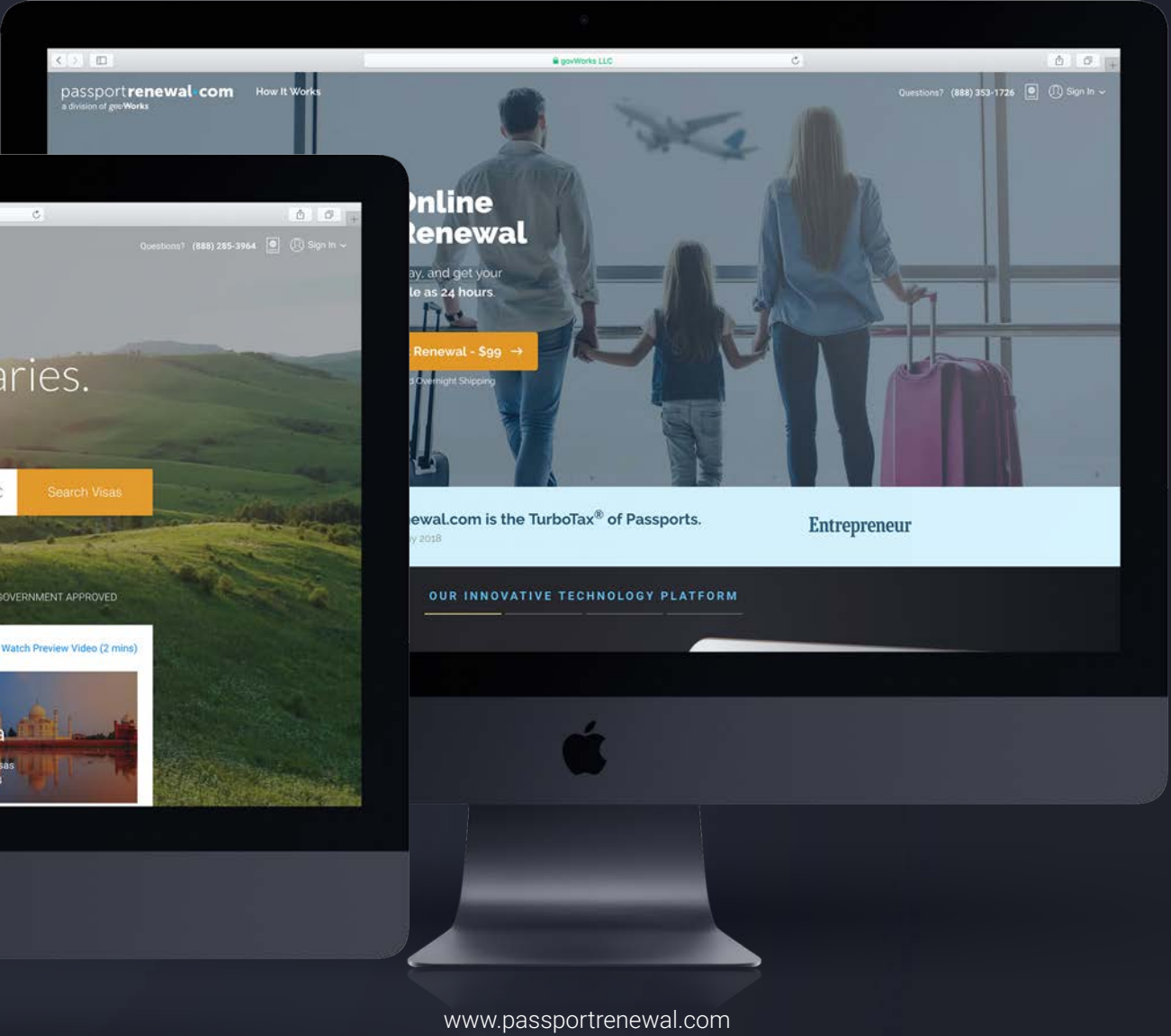
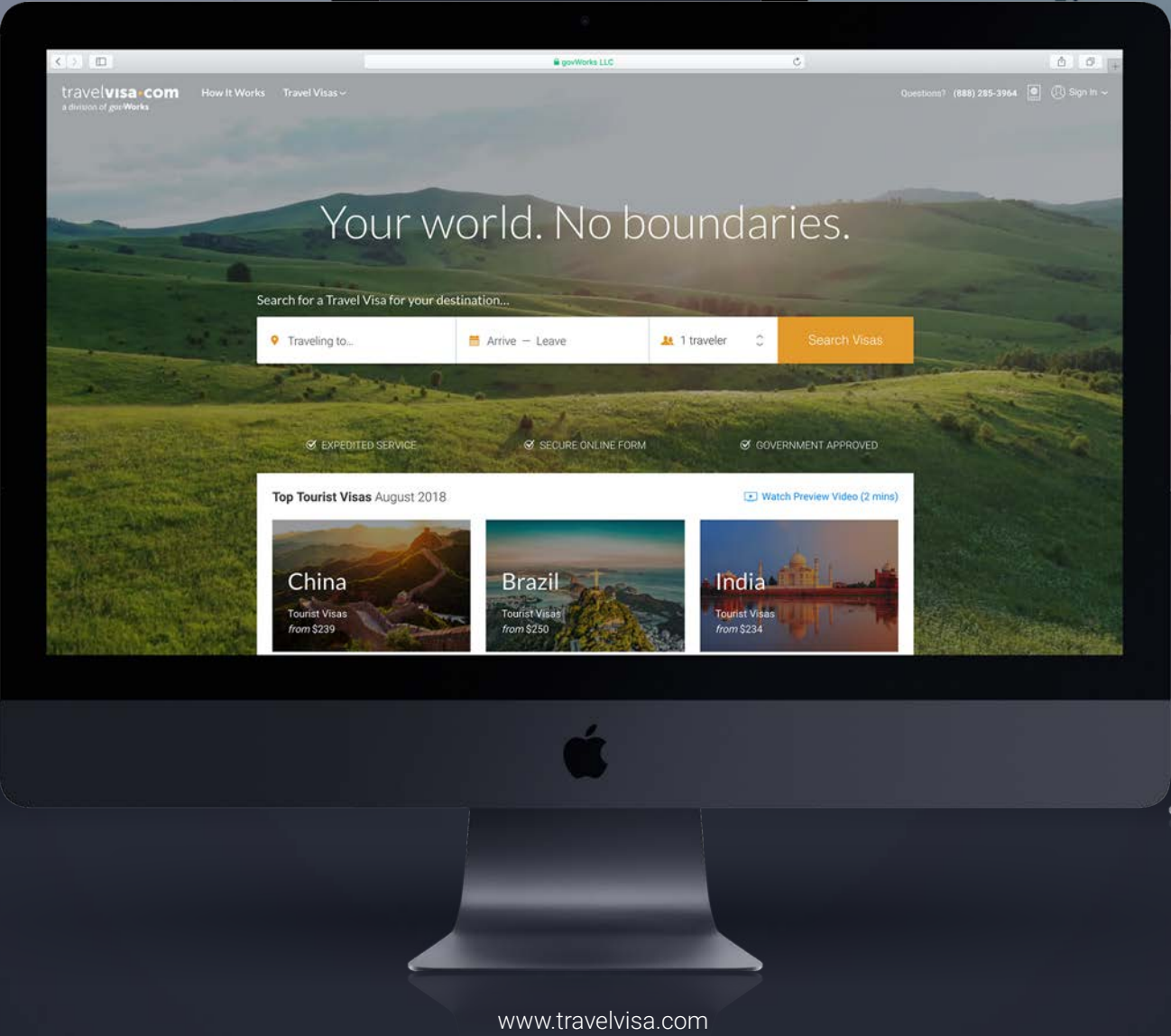
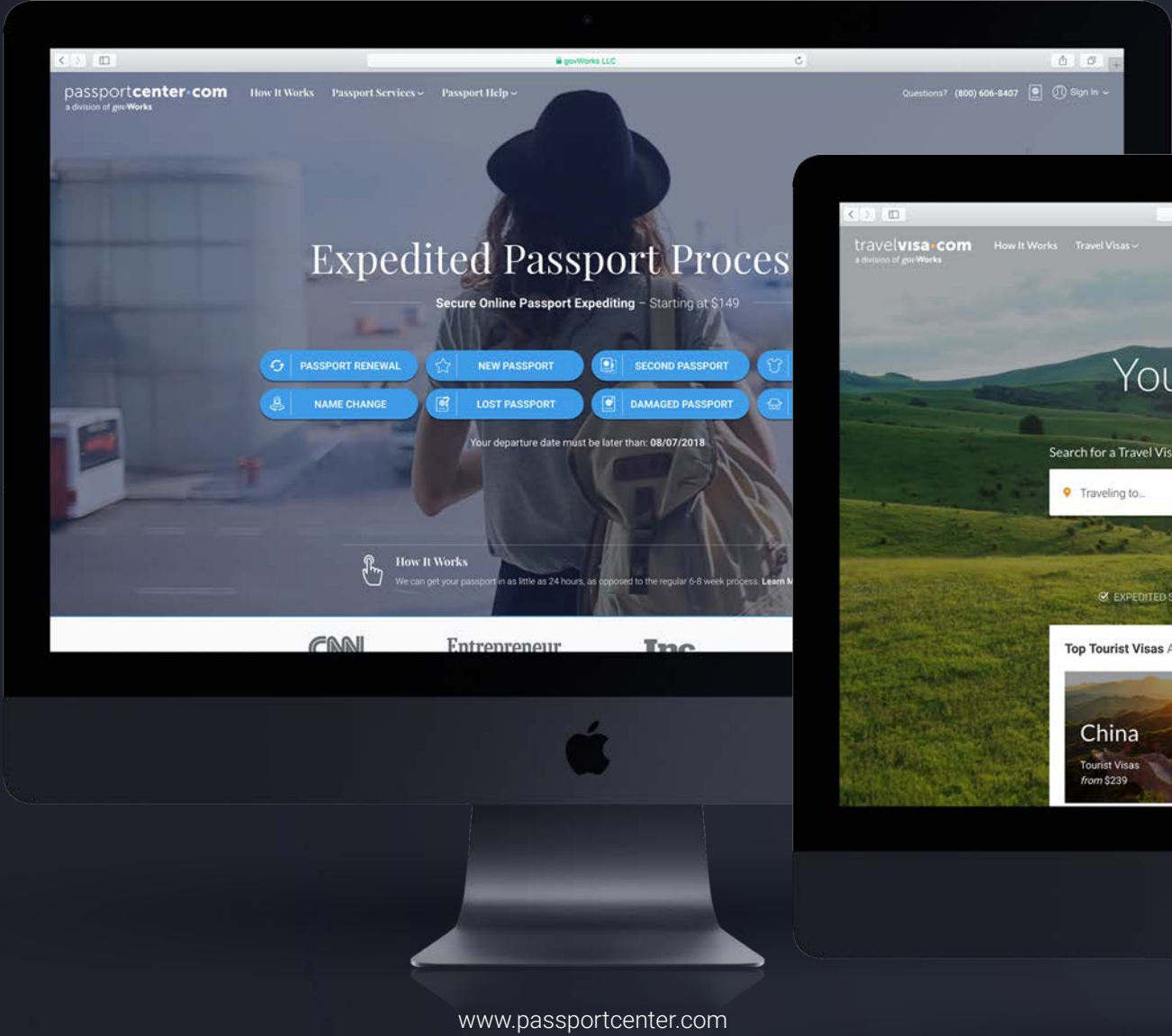
☐ Saturday

Save

Liveanswer is a Company that I was working for a long period of time in collaboration with two other designers. My role was to improve the platform, and creating new features.

LiveAnswer is an Automated Call Center created by Adam Boalt and acquired by Stericycle Communication Solutions. It consists of two products, the Client Portal and the Admin. Also, I've worked with iOS Mobile design to help the improvement of the experience.





The Stevie Awards
Gold for Best Overall Web Design.



govWorks

ORDERS

John Smith

ORDER MANAGER

- Dashboard
- Orders**
- Customers
- Manifest
- Help Desk

ADMIN

- Team
- Call Center
- Content Management

Penny Wheelock
Microsoft
CASE NO: GW-89EA965B

New Paid VIP PassportCenter.com

CONTACT

Call (210) 215-8840 mobile

Send SMS to (210) 215-8840

Call (615) 335-5404 home

Email pennyw@yahoo.com

ITINERARY

12 DAYS UNTIL DEPARTURE

Traveler	Date of Birth
Mark Wheelock	07/11/1973
Destination	Departure Date
Germany	March 28, 2018

Details Activity Communication Notes

SUNDAY, JUNE 25

06:20pm

Jamal Randle add a note

06:13pm

Teana Bailey Set promise date to Tuesday, June 26, 2018

06:01pm

Application could not be automatically manifested due to could_not_manifest

05:41pm

Teana Bailey travel date, July 25, 2018

05:35pm

Picked up EDINA, MN, tracking number 781573550434

02:26pm

Shipment information sent to FedEx, tracking number 781573550434

02:16pm

Shipment information sent to FedEx, tracking number 781573265586

FRIDAY, JUNE 23

02:47 pm

Application status changed to Completed

02:43 pm

Application status changed to Processing

02:41 pm

Application status changed to Ready

02:18 pm

Application status change to New

Placed on:
Wednesday, March 14, 2018 at 5:29 PM EST
Shipping Address
105 Newton Street
Weston, MA 02493, USA
Billing Address
105 Newton Street
Weston, MA 02493, USA

New Passport Order
ORDER SUMMARY
\$299.00
Inbound Shipping (FedEx Standard Overnight) \$19.95
Outbound Shipping (FedEx Standard Overnight) \$19.95
Passport Insurance \$19.95
Total Amount \$358.85
Upgrade

govWorks

MANIFEST

John Smith

Dashboard

Orders

Customers

Manifest

Help Desk

Team

Call Center

Content Management

Today July 20, 2018

Tomorrow 7/21

Monday 7/23

Tuesday 7/24

07/25/2018

SAME DAY

50%

2 of 4

NEXT DAY

50%

2 of 4

2 DAY

50%

2 of 4

3 DAY

50%

2 of 4

5 DAY

50%

2 of 4

Select All

Print Manifest

SAME DAY

APVI - Washington

2 of 1

100%

APPLICANT	DATE OF BIRTH	DOB DATE	STATUS	WORKING	ACTIONS
Sofia Renteria	05/15/1996	Saturday, May 6, 2018	Completed	DELIVERED: Washington, DC, Yesterday at 9:58 AM	<div>Incomplete</div> <div>Delay</div> <div>Unmanifest</div> <div>Move Date</div>

NEXT DAY

US Vital Docs - Washington

2 of 1

100%

APPLICANT	DATE OF BIRTH	DOB DATE	STATUS	WORKING	ACTIONS
Sofia Renteria	05/15/1996	Saturday, May 6, 2018	Not Booked	LABEL CREATED: Washington, DC, Yesterday at 9:58 AM	

NEXT DAY

US Vital Docs - Chicago

5 of 3

100%

APPLICANT	DATE OF BIRTH	DOB DATE	STATUS	WORKING	ACTIONS
Sofia Renteria	05/15/1996	Saturday, May 6, 2018	Completed	DELIVERED: Washington, DC, Yesterday at 9:58 AM	
Krisi Funk	07/11/1981	Saturday, May 6, 2018	Completed	Washington, DC, Yesterday at 9:47 AM	
Krisi Funk	07/11/1981	Saturday, May 6, 2018	Not Booked	Washington, DC, Yesterday at 9:47 AM	

govWorks

MANIFEST

John Smith

Dashboard

Orders

Customers

Manifest

Help Desk

Team

Call Center

Content Management

Today July 20, 2018

Tomorrow 7/21

Monday 7/23

Tuesday 7/24

07/25/2018

SAME DAY

50%

2 of 4

NEXT DAY

50%

2 of 4

2 DAY

50%

2 of 4

3 DAY

50%

2 of 4

5 DAY

50%

2 of 4

Select All

Print Manifest

SAME DAY

APVI - Washington

2 of 1

100%

APPLICANT	DATE OF BIRTH	DOB DATE	STATUS	WORKING	ACTIONS
Sofia Renteria	05/15/1996	Saturday, May 6, 2018	Completed	DELIVERED: Washington, DC, Yesterday at 9:58 AM	<div>Incomplete</div> <div>Delay</div> <div>Unmanifest</div> <div>Move Date</div>

NEXT DAY

US Vital Docs - Washington

2 of 1

100%

APPLICANT	DATE OF BIRTH	DOB DATE	STATUS	WORKING	ACTIONS
Sofia Renteria	05/15/1996	Saturday, May 6, 2018	Not Booked	LABEL CREATED: Washington, DC, Yesterday at 9:58 AM	

NEXT DAY

US Vital Docs - Chicago

5 of 3

100%

APPLICANT	DATE OF BIRTH	DOB DATE	STATUS	WORKING	ACTIONS
Sofia Renteria	05/15/1996	Saturday, May 6, 2018	Completed	DELIVERED: Washington, DC, Yesterday at 9:58 AM	
Krisi Funk	07/11/1981	Saturday, May 6, 2018	Completed	Washington, DC, Yesterday at 9:47 AM	
Krisi Funk	07/11/1981	Saturday, May 6, 2018	Not Booked	Washington, DC, Yesterday at 9:47 AM	

Move Manifest Date

07/20/2018

July 20, 2018

07/21

07/23

07/24

APVI - Washington

SAME DAY

NEXT DAY

3 DAY

4 DAY

6 DAY

Availability: 13 of 15

Availability: 3 of 4

Move Manifest Date

govWorks

MANIFEST

John Smith

Dashboard

Orders

Customers

Manifest

Help Desk

Team

Call Center

Content Management

Today July 20, 2018

Tomorrow 7/21

Monday 7/23

Tuesday 7/24

07/25/2018

SAME DAY

50%

2 of 4

NEXT DAY

50%

2 of 4

2 DAY

50%

2 of 4

3 DAY

50%

2 of 4

5 DAY

50%

2 of 4

Select All

Print Manifest

SAME DAY

APVI - Washington

2 of 1

100%

APPLICANT	DATE OF BIRTH	DOB DATE	STATUS	WORKING	ACTIONS
Sofia Renteria	05/15/1996	Saturday, May 6, 2018	Completed	DELIVERED: Washington, DC, Yesterday at 9:58 AM	<div>Incomplete</div> <div>Delay</div> <div>Unmanifest</div> <div>Move Date</div>

NEXT DAY

US Vital Docs - Washington

2 of 1

100%

APPLICANT	DATE OF BIRTH	DOB DATE	STATUS	WORKING	ACTIONS
Sofia Renteria	05/15/1996	Saturday, May 6, 2018	Not Booked	LABEL CREATED: Washington, DC, Yesterday at 9:58 AM	

NEXT DAY

US Vital Docs - Chicago

5 of 3

100%

APPLICANT	DATE OF BIRTH	DOB DATE	STATUS	WORKING	ACTIONS
Sofia Renteria	05/15/1996	Saturday, May 6, 2018	Completed	DELIVERED: Washington, DC, Yesterday at 9:58 AM	
Krisi Funk	07/11/1981	Saturday, May 6, 2018	Completed	Washington, DC, Yesterday at 9:47 AM	
Krisi Funk	07/11/1981	Saturday, May 6, 2018	Not Booked	Washington, DC, Yesterday at 9:47 AM	

Report Incomplete Documents

APPLICANT: Anthony Piccolo

EDWAS67EDCS

Reason:

Please include a note

Smart Photo

Report

govWorks

MANIFEST

John Smith

Dashboard

Orders

Customers

Manifest

Help Desk

Team

Call Center

Content Management

Today July 20, 2018

Tomorrow 7/21

Monday 7/23

Tuesday 7/24

07/25/2018

SAME DAY

50%

2 of 4

NEXT DAY

50%

2 of 4

2 DAY

50%

2 of 4

3 DAY

50%

2 of 4

5 DAY

50%

2 of 4

Select All

Print Manifest

Outbound

Suspended

Old Cases

2 of 1

100%

APPLICANT	DATE OF BIRTH	DOB DATE	STATUS	WORKING	ACTIONS
Sofia Renteria	05/15/1996	Saturday, May 6, 2018	Completed	DELIVERED: Washington, DC, Yesterday at 9:58 AM	<div>Incomplete</div> <div>Delay</div> <div>Unmanifest</div> <div>Move Date</div>

NEXT DAY

US Vital Docs - Washington

2 of 1

100%

APPLICANT	DATE OF BIRTH	DOB DATE	STATUS	WORKING	ACTIONS
Sofia Renteria	05/15/1996	Saturday, May 6, 2018	Completed	DELIVERED: Washington, DC, Yesterday at 9:58 AM	

NEXT DAY

US Vital Docs - Chicago

5 of 3

100%

APPLICANT	DATE OF BIRTH	DOB DATE	STATUS	WORKING	ACTIONS
Sofia Renteria	05/15/1996	Saturday, May 6, 2018	Completed	DELIVERED: Washington, DC, Yesterday at 9:58 AM	
Krisi Funk	07/11/1981	Saturday, May 6, 2018	Completed	Washington, DC, Yesterday at 9:47 AM	
Krisi Funk	07/11/1981	Saturday, May 6, 2018	Not Booked	Washington, DC, Yesterday at 9:47 AM	

govWorks

MANIFEST

John Smith

Dashboard

Orders

Customers

Manifest

Help Desk

Team

Call Center

Content Management

Today July 20, 2018

Tomorrow 7/21

Monday 7/23

Tuesday 7/24

07/25/2018

SAME DAY

50%

2 of 4

NEXT DAY

50%

2 of 4

2 DAY

50%

2 of 4

3 DAY

50%

2 of 4

5 DAY

50%

2 of 4

Select All

Print Manifest

Outbound

Suspended

Old Cases

2 of 1

100%

APPLICANT	DATE OF BIRTH	DOB DATE	STATUS	WORKING	ACTIONS
Sofia Renteria	05/15/1996	Saturday, May 6, 2018	Completed	DELIVERED: Washington, DC, Yesterday at 9:58 AM	

NEXT DAY

US Vital Docs - Washington

2 of 1

100%

APPLICANT	DATE OF BIRTH	DOB DATE	STATUS	WORKING	ACTIONS
Sofia Renteria	05/15/1996	Saturday, May 6, 2018	Completed	DELIVERED: Washington, DC, Yesterday at 9:58 AM	

NEXT DAY

US Vital Docs - Chicago

5 of 3

100%

APPLICANT	DATE OF BIRTH	DOB DATE	STATUS	WORKING	ACTIONS
Sofia Renteria	05/15/1996	Saturday, May 6, 2018	Completed	DELIVERED: Washington, DC, Yesterday at 9:58 AM	
Krisi Funk	07/11/1981	Saturday, May 6, 2018	Completed	Washington, DC, Yesterday at 9:47 AM	
Krisi Funk	07/11/1981	Saturday, May 6, 2018	Not Booked	Washington, DC, Yesterday at 9:47 AM	

govWorks

MANIFEST

John Smith

Dashboard

Orders

Customers

Manifest

Help Desk

Team

Call Center

Content Management

Today July 20, 2018

Tomorrow 7/21

Monday 7/23

Tuesday 7/24

07/25/2018

SAME DAY

50%

2 of 4

NEXT DAY

50%

2 of 4

2 DAY

50%

2 of 4

3 DAY

50%

2 of 4

5 DAY

50%

2 of 4

Select All

Print Manifest

Inventory

Incomplete

All Cases (2,373)

APVI - Washington

2 of 1

100%

APPLICANT	DATE OF BIRTH	DOB DATE	DOB DATE	STATUS	WORKING	ACTIONS
Sofia Renteria	05/15/1996	Saturday, May 6, 2018	5	Completed	DELIVERED: Washington, DC, Yesterday at 9:58 AM	<div>Incomplete</div> <div>Delay</div> <div>Unmanifest</div> <div>Move Date</div>

NEXT DAY

US Vital Docs - Washington

2 of 1

100%

APPLICANT	DATE OF BIRTH	DOB DATE	DOB DATE	STATUS	WORKING	ACTIONS
Sofia Renteria	05/15/1996	Saturday, May 6, 2018	2	Completed	DELIVERED: Washington, DC, Yesterday at 9:58 AM	

NEXT DAY

US Vital Docs - Chicago

5 of 3

100%

APPLICANT	DATE OF BIRTH	DOB DATE	DOB DATE	STATUS	WORKING	ACTIONS
Sofia Renteria	05/15/1996	Saturday, May 6, 2018	3	Completed	DELIVERED: Washington, DC, Yesterday at 9:58 AM	
Krisi Funk	07/11/1981	Saturday, May 6, 2018	1	Completed	Washington, DC, Yesterday at 9:47 AM	

gorWorks


Questions? (844) 548-3298My Account

My OrdersFamily Vacation 2017Jane Smith

Damaged Passport Application

Jane Smith's Applications

Damaged Passport Application



How often do you travel internationally?

1-10 times a year

10+ times a year

Previous

Skip this step

gorWorks


Questions? (844) 548-3298My Account

My OrdersFamily Vacation 2017Jane Smith

Damaged Passport Application

Jane Smith's Applications

Damaged Passport Application



Since you travel frequently, you might qualify for a 52-page book at no additional cost. Would you like to apply?

The decision is made by the U.S. Passport Agency depending on several factors and we have no control over the outcome.

Yes

No

Previous

Skip this step

gorWorks


Questions? (844) 548-3298My Account

My OrdersFamily Vacation 2017Jane Smith

Damaged Passport Application

Jane Smith's Applications

Damaged Passport Application



Are you currently employed?

Yes

No

Previous

Skip this step

gorWorks


Questions? (844) 548-3298My Account

My OrdersFamily Vacation 2017Jane Smith

Damaged Passport Application

Jane Smith's Applications

Damaged Passport Application



Would you like to provide an emergency contact?

Yes

No

Previous

Skip this step

gorWorks


Questions? (844) 548-3298My Account

My OrdersFamily Vacation 2017Jane Smith

Damaged Passport Application

Jane Smith's Applications

Damaged Passport Application



Are you able to provide information about your Mother/Parent?

Yes

No

Previous

Skip this step

gorWorks


Questions? (844) 548-3298My Account

My OrdersFamily Vacation 2017Jane Smith

Damaged Passport Application

Jane Smith's Applications

Damaged Passport Application



Are you able to provide information about your Father/Parent?

Yes

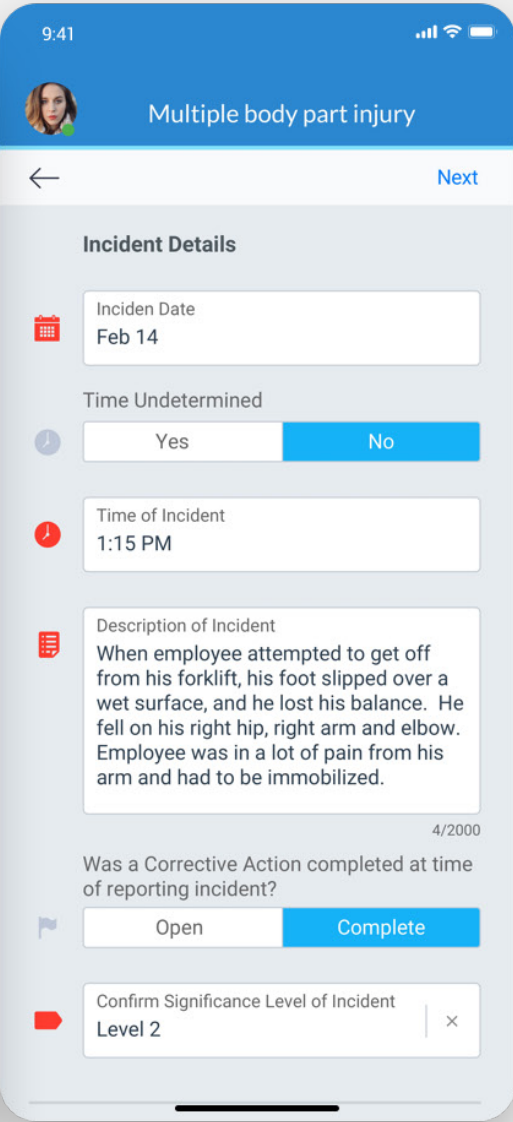
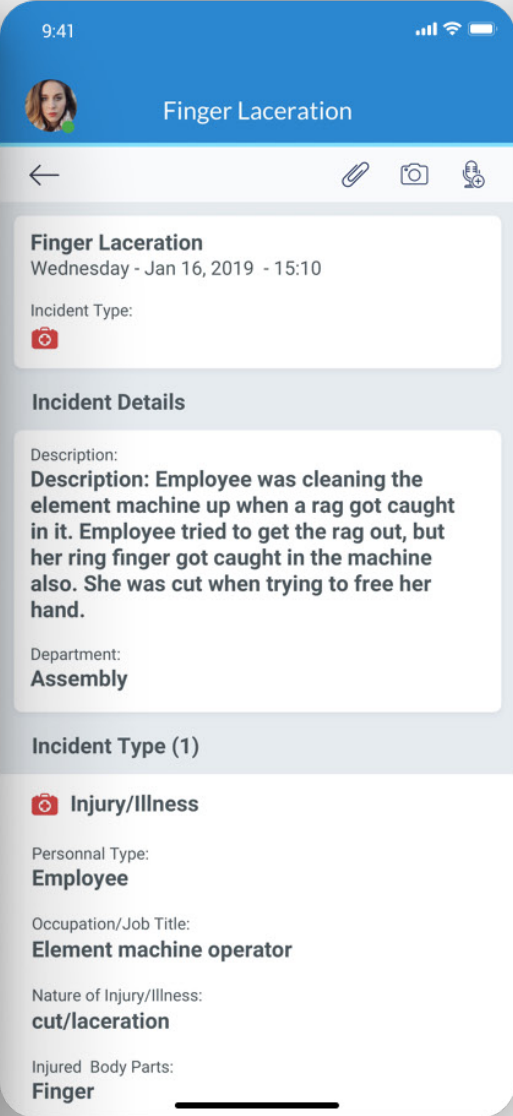
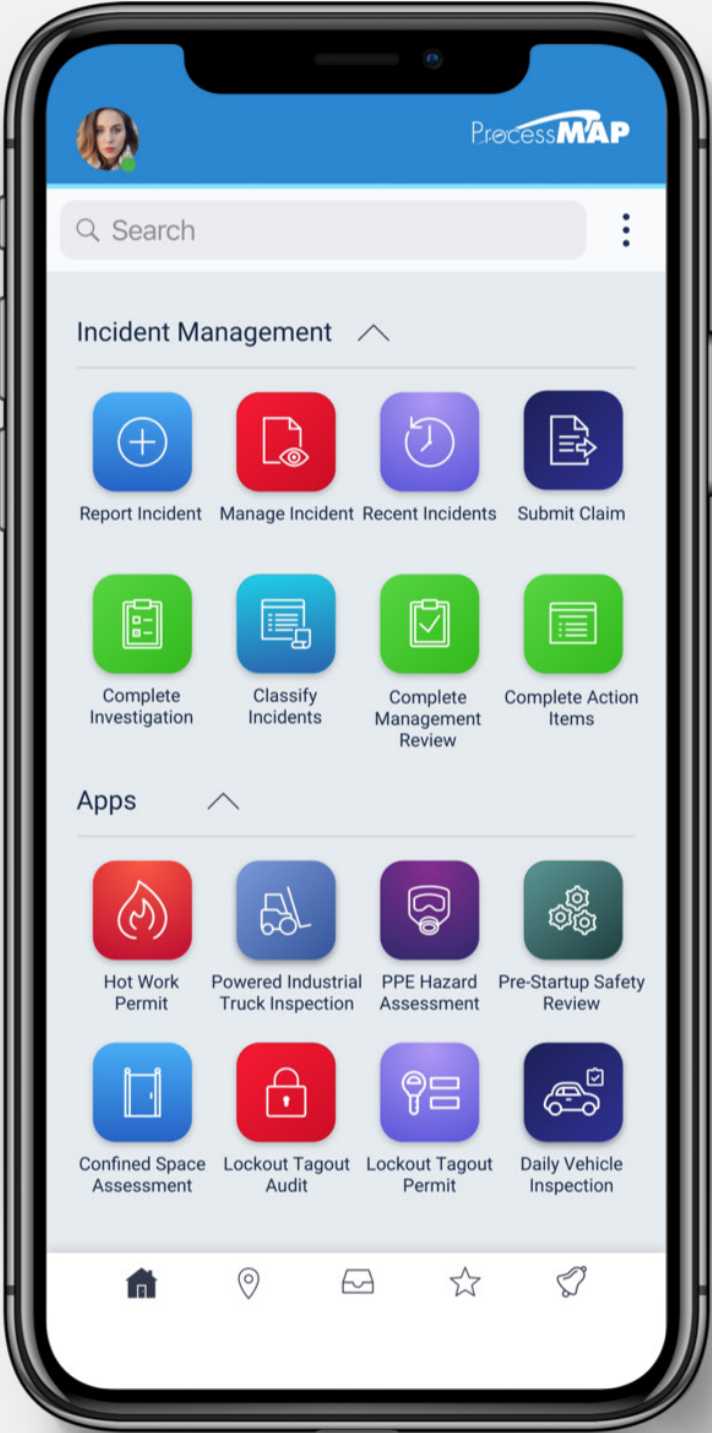
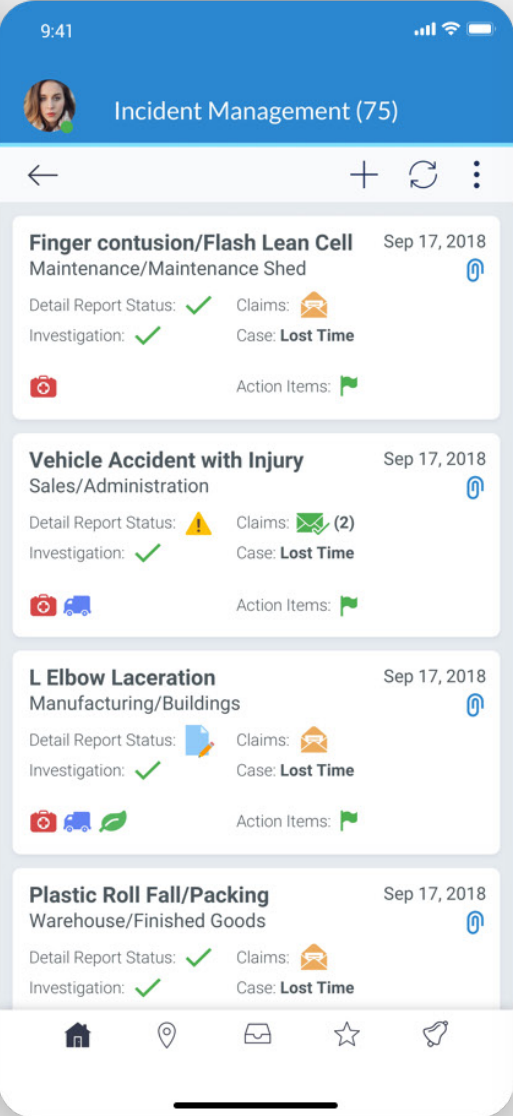
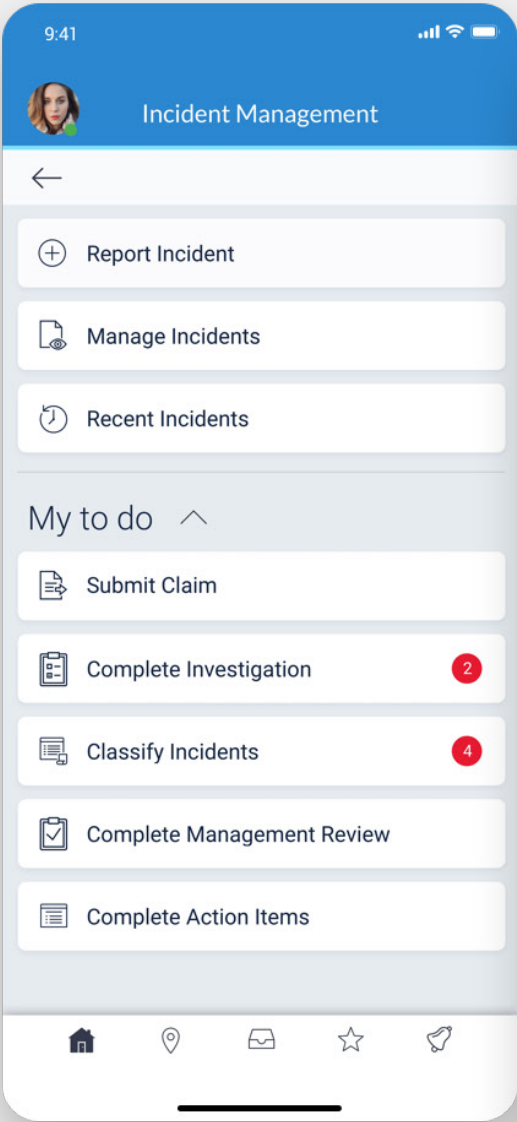
No

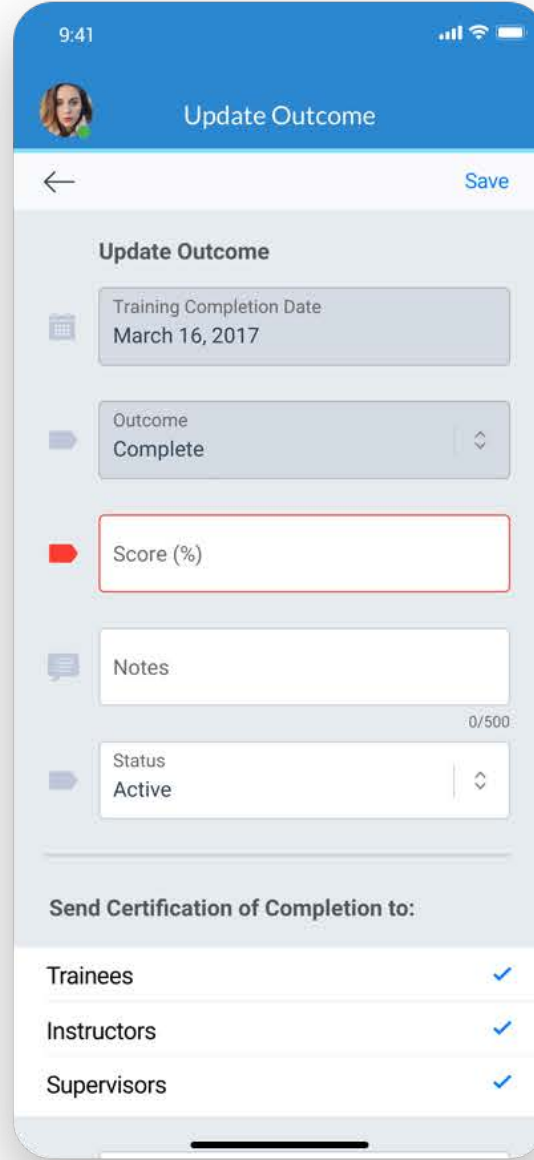
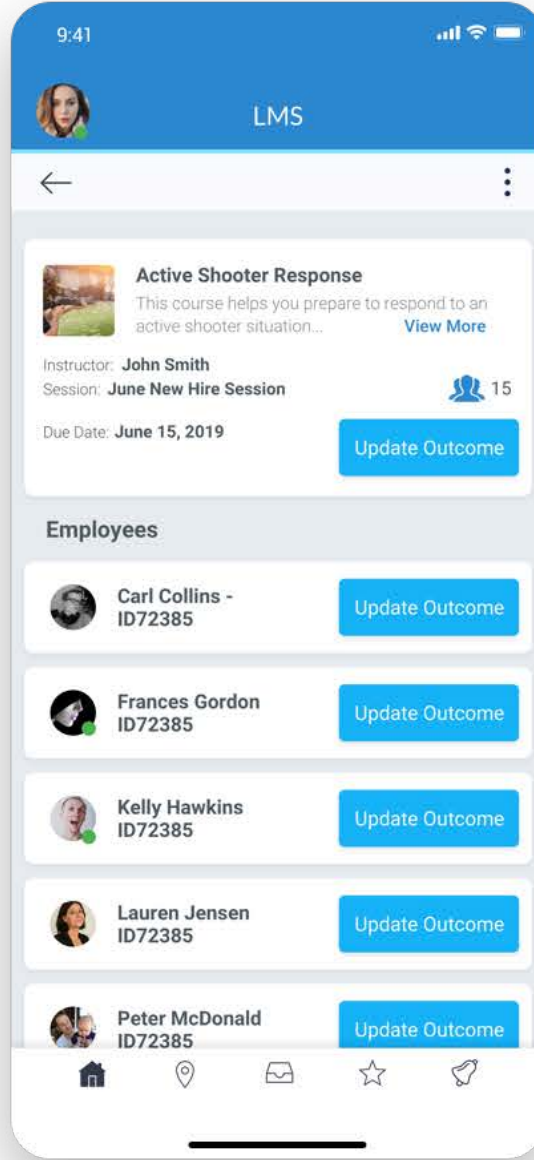
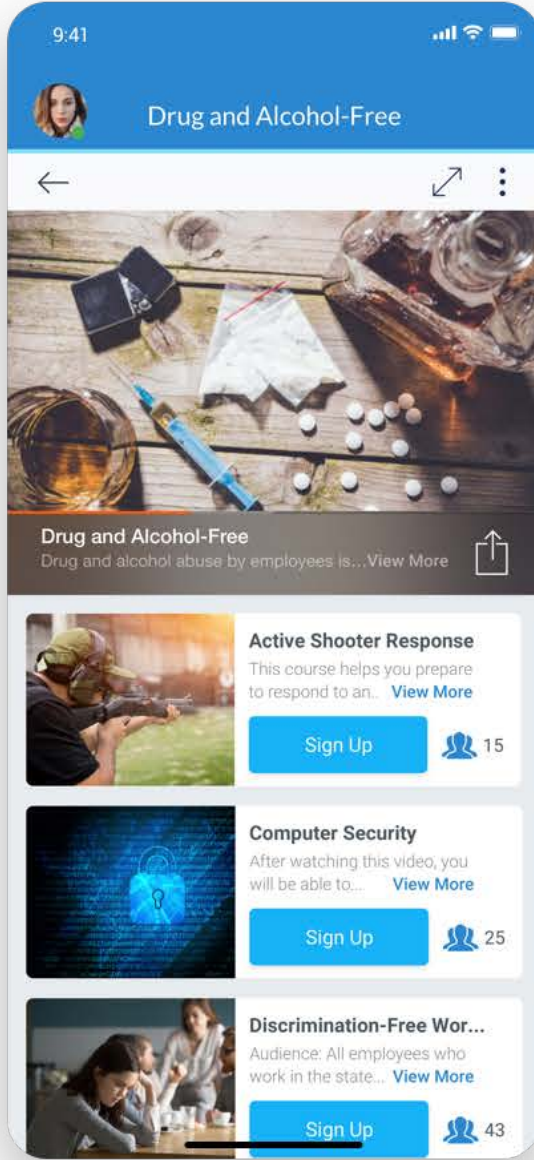
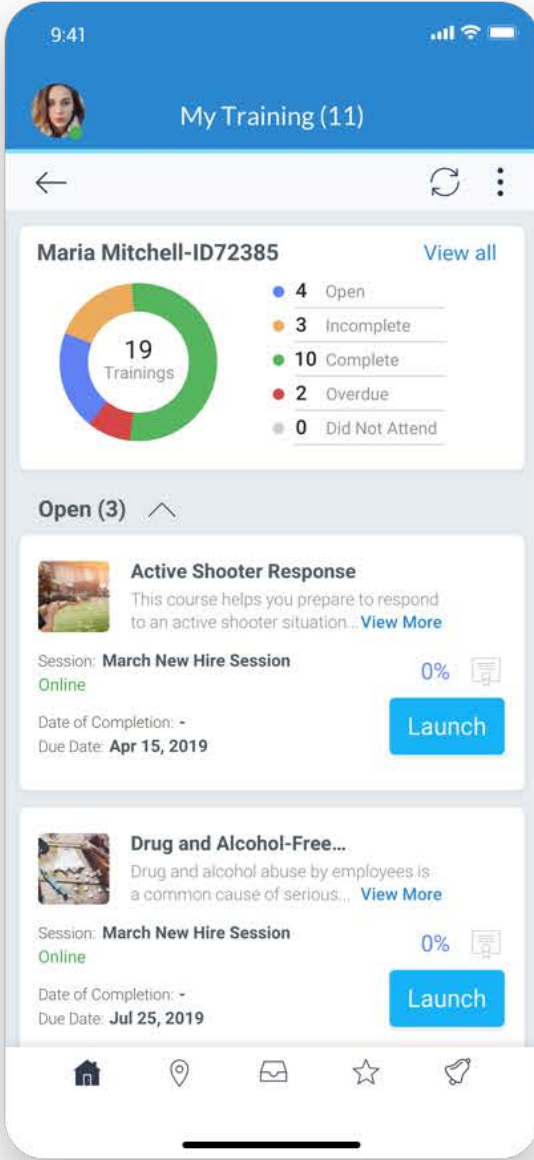
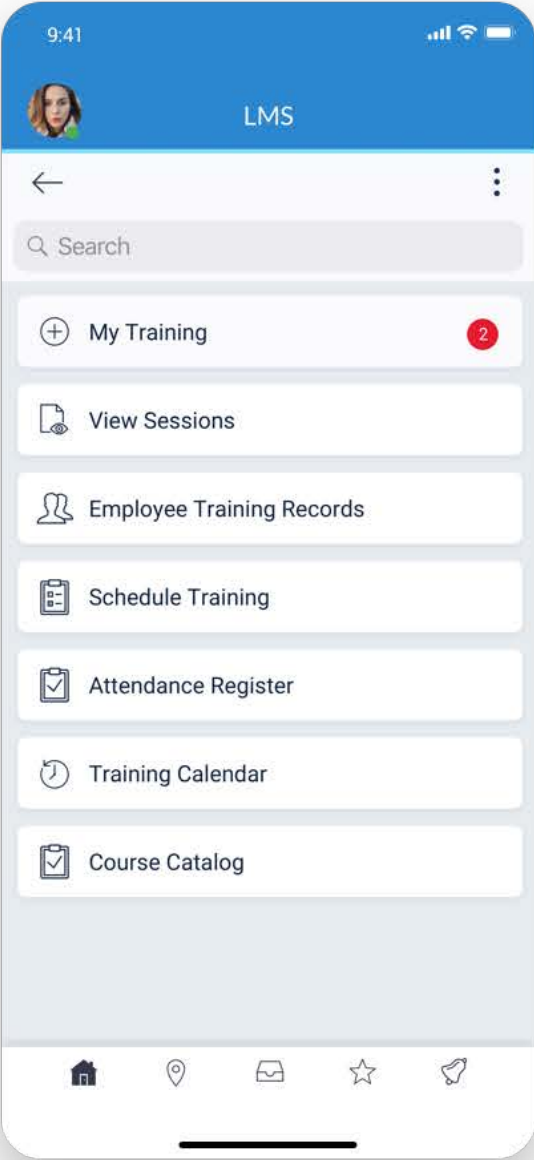
Previous

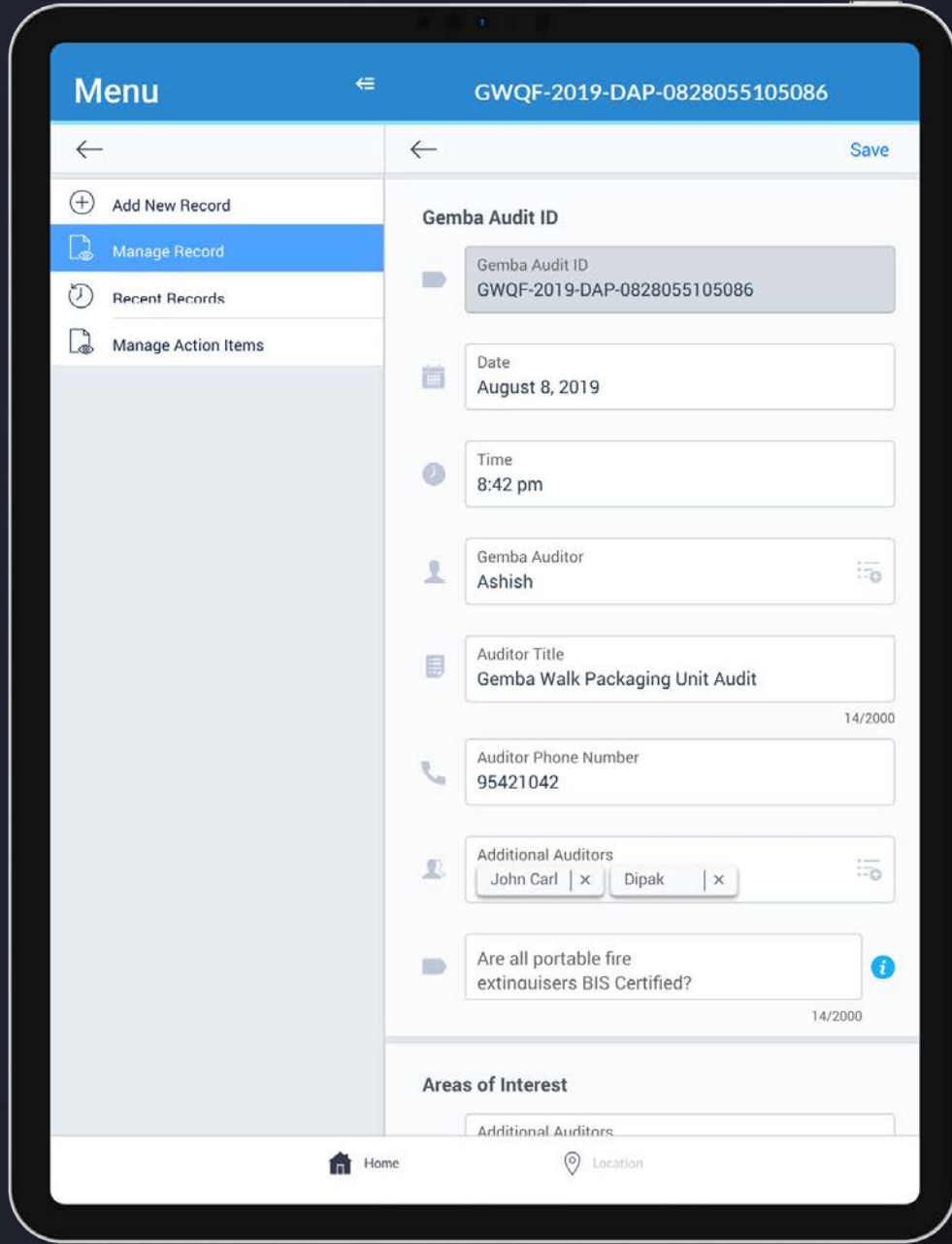
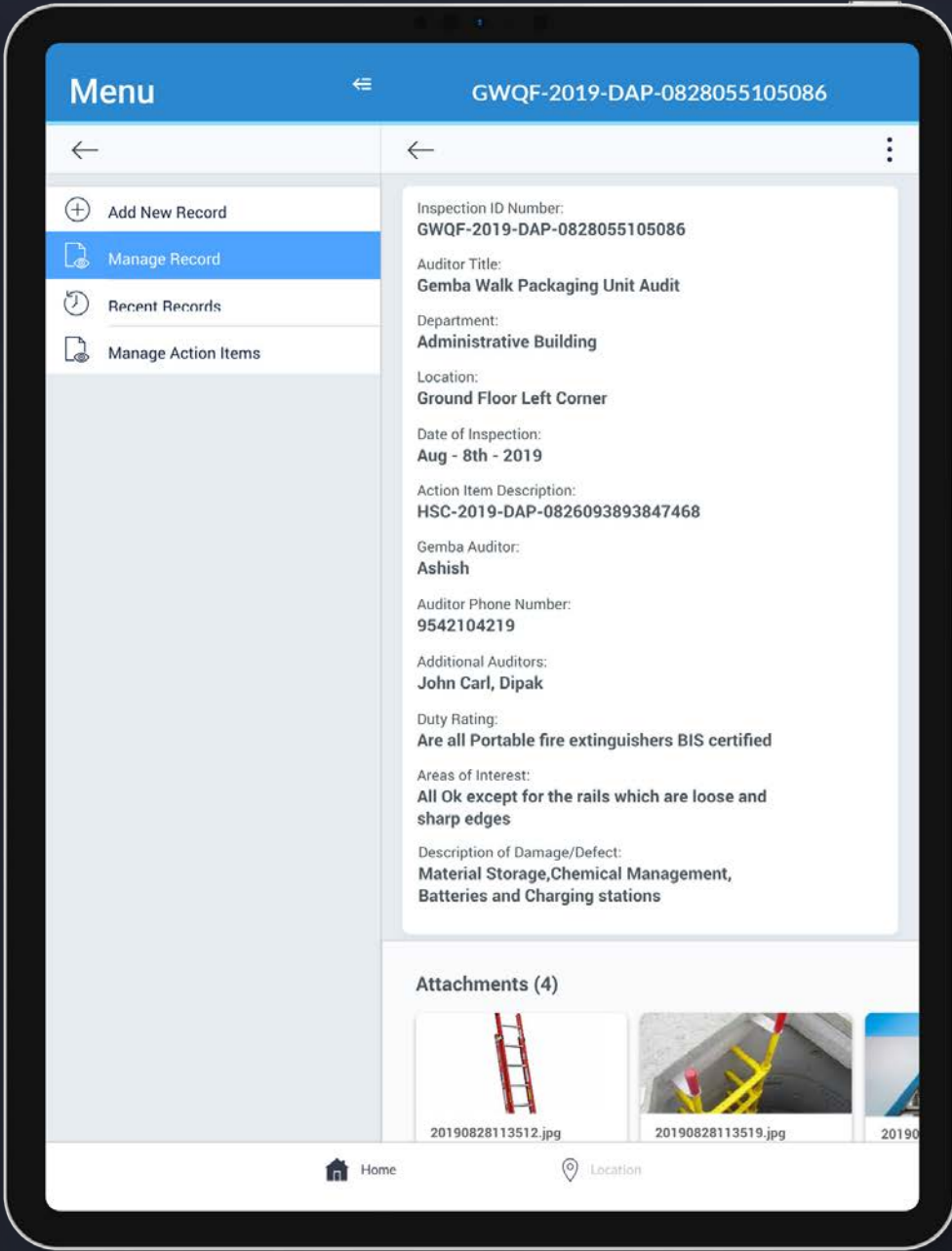
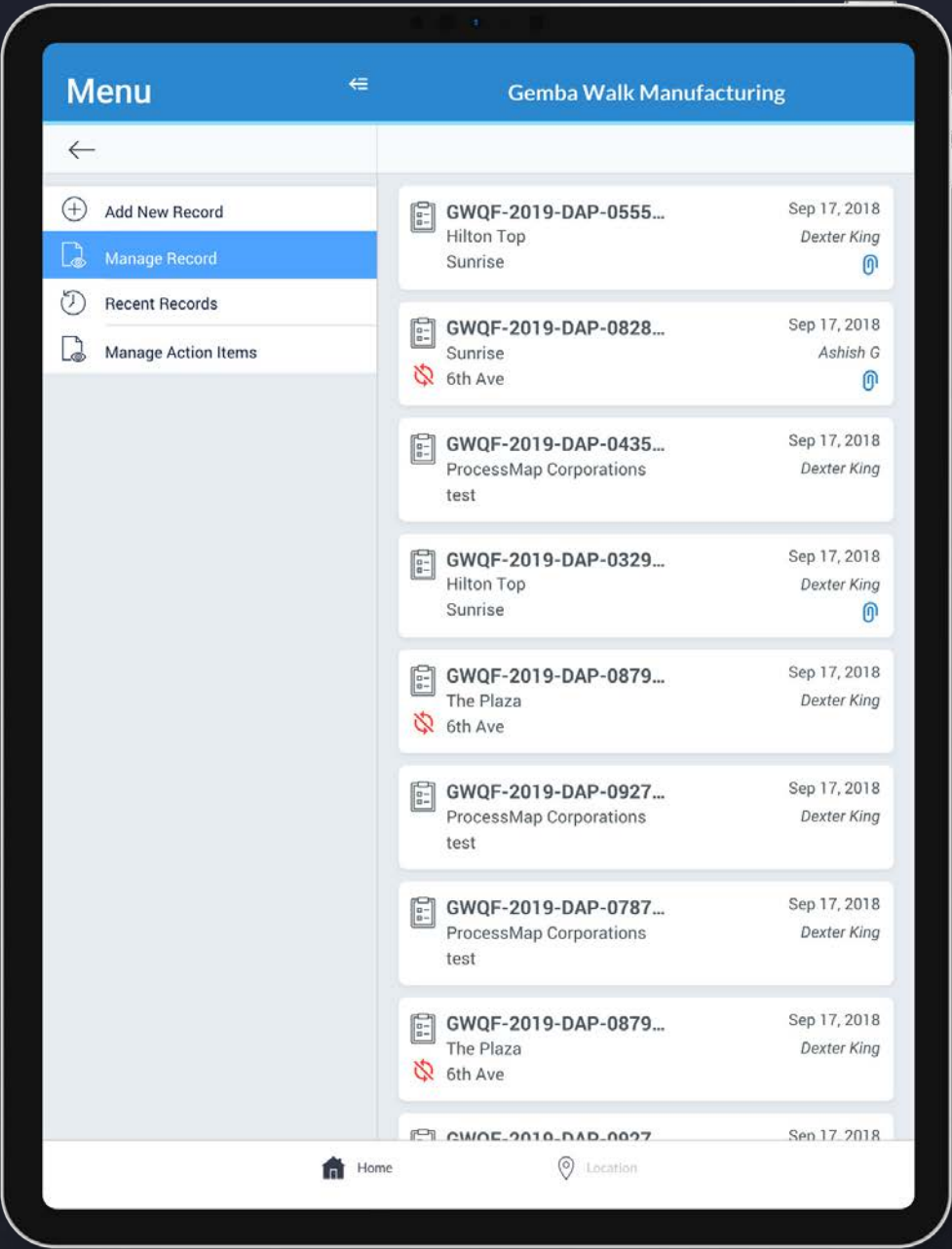
Skip this step

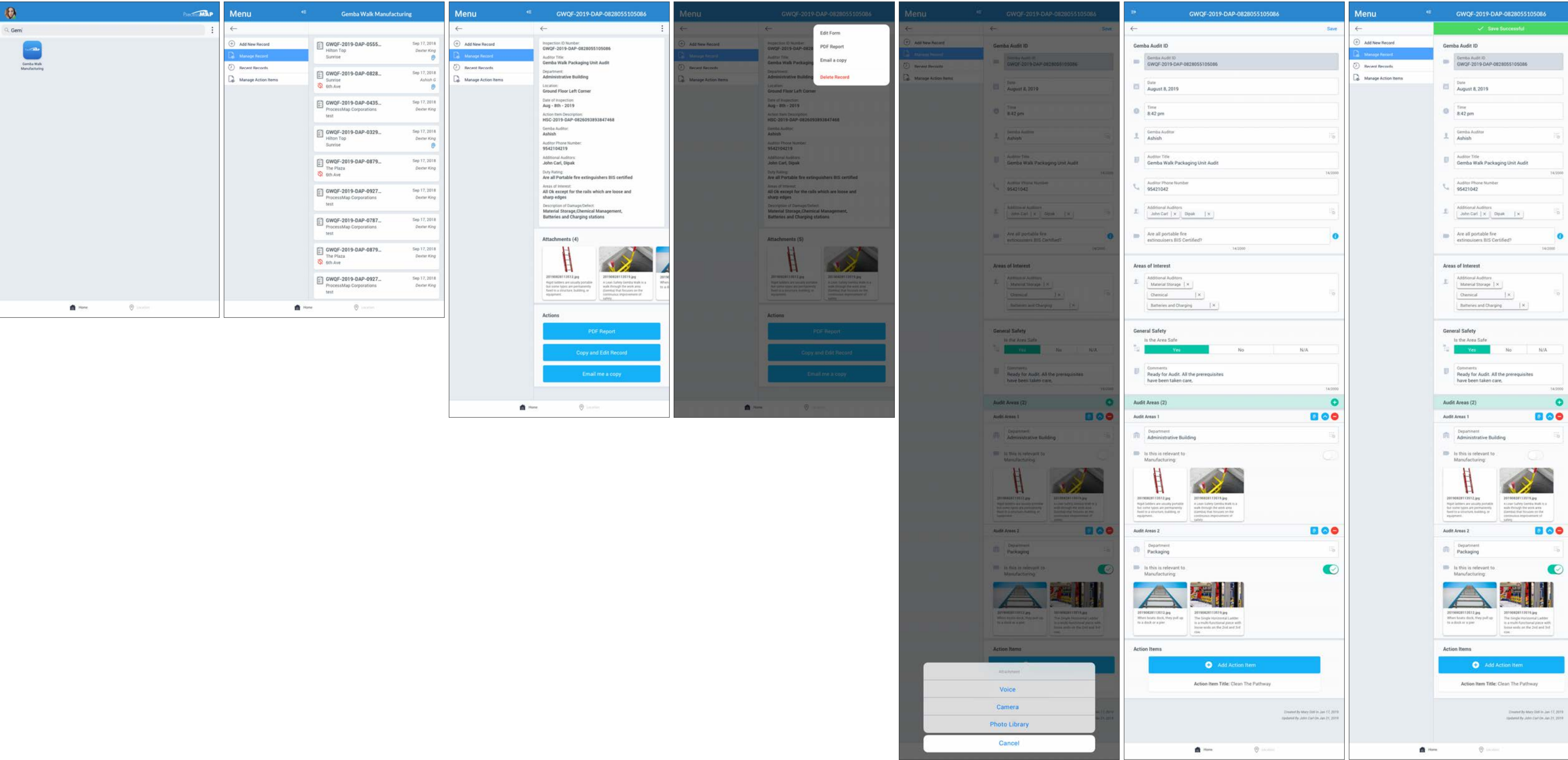
A person's hands are shown holding a smartphone, with the left hand having a ring on the ring finger. The background is a blurred office setting with a desk and papers. A dark, semi-transparent overlay covers the entire image, and the text "MOBILE NATIVE & RESPONSIVE" is centered in white.

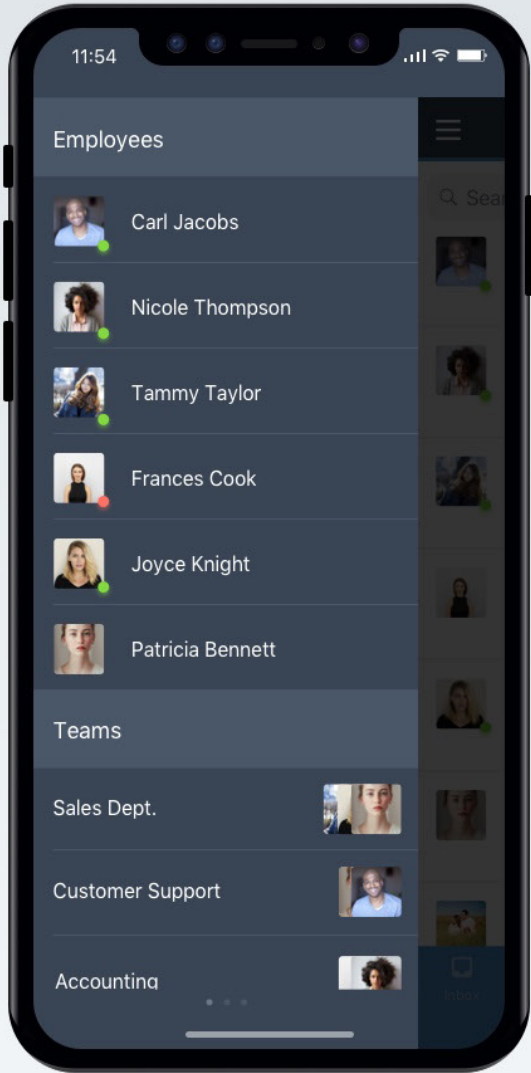
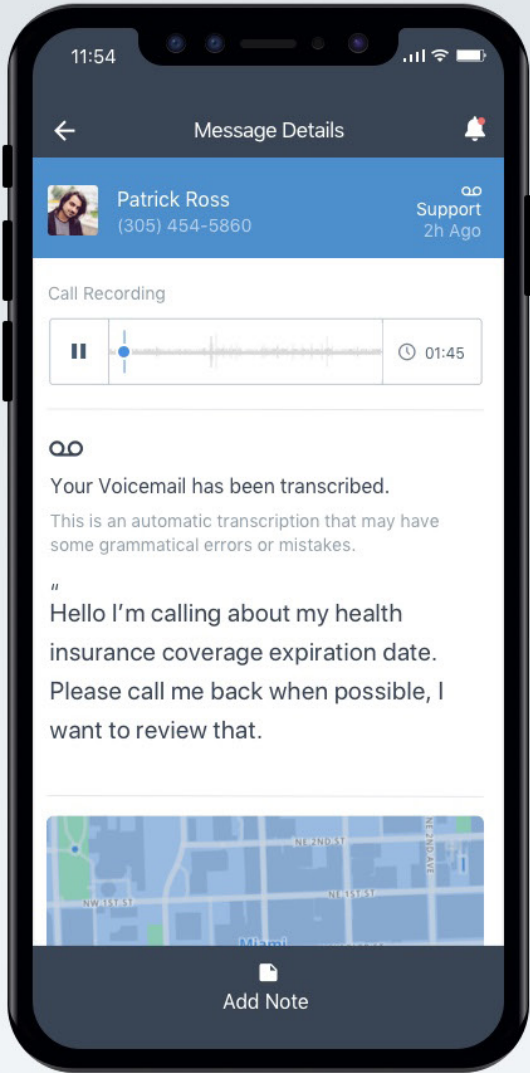
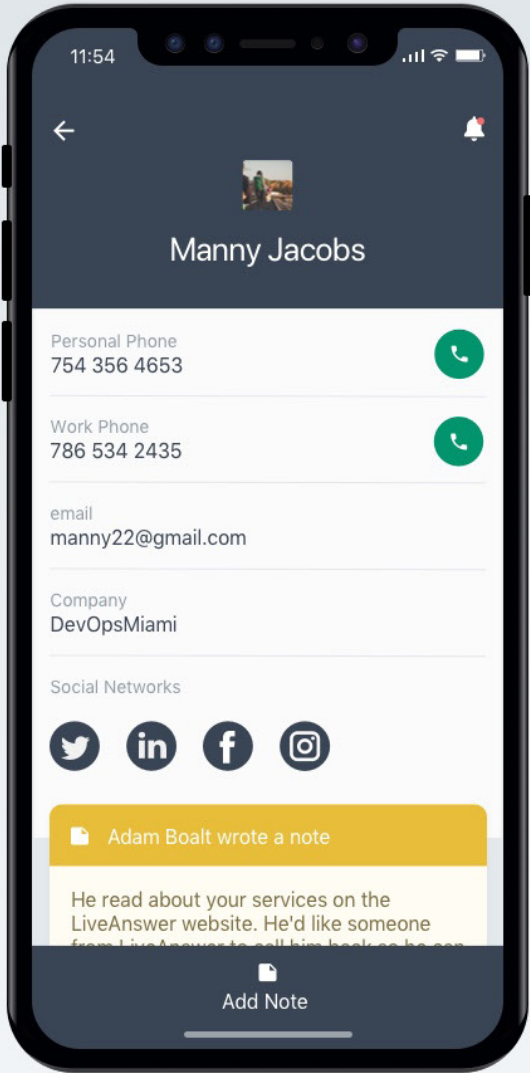
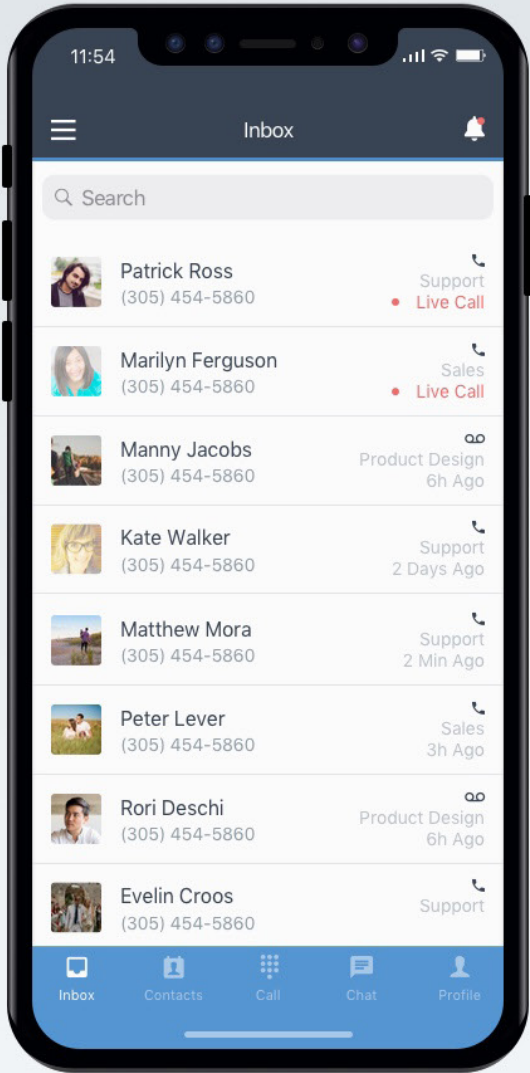
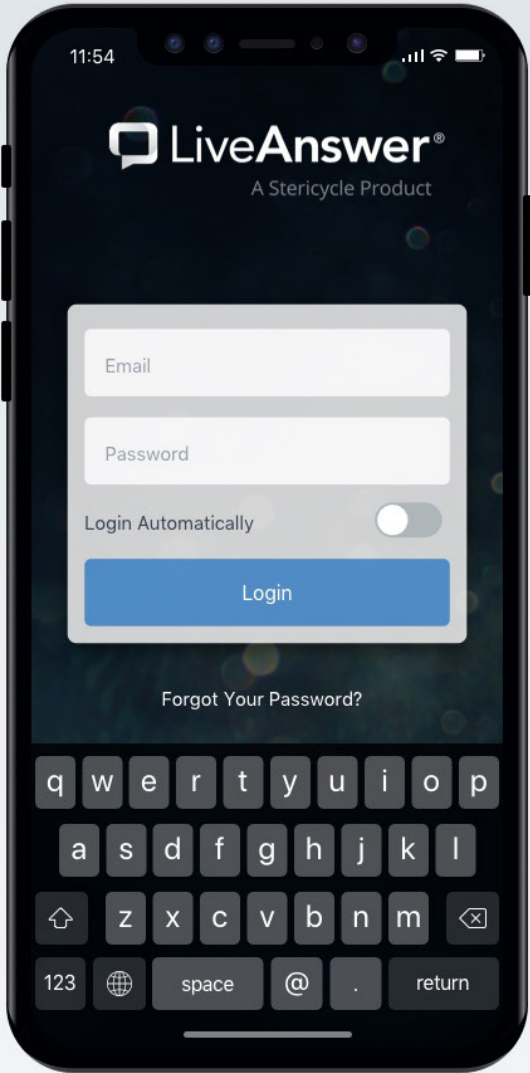
MOBILE NATIVE & RESPONSIVE

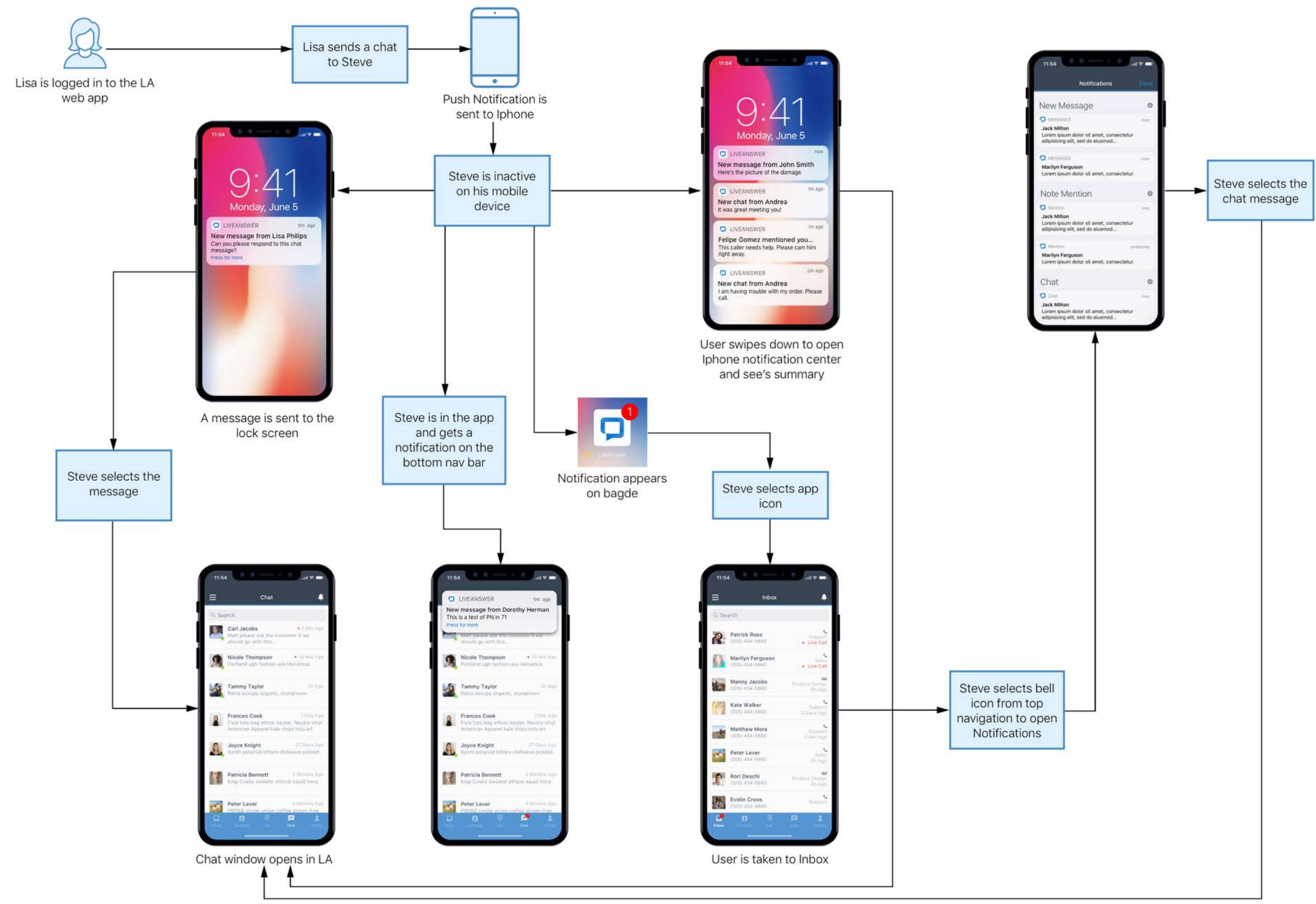


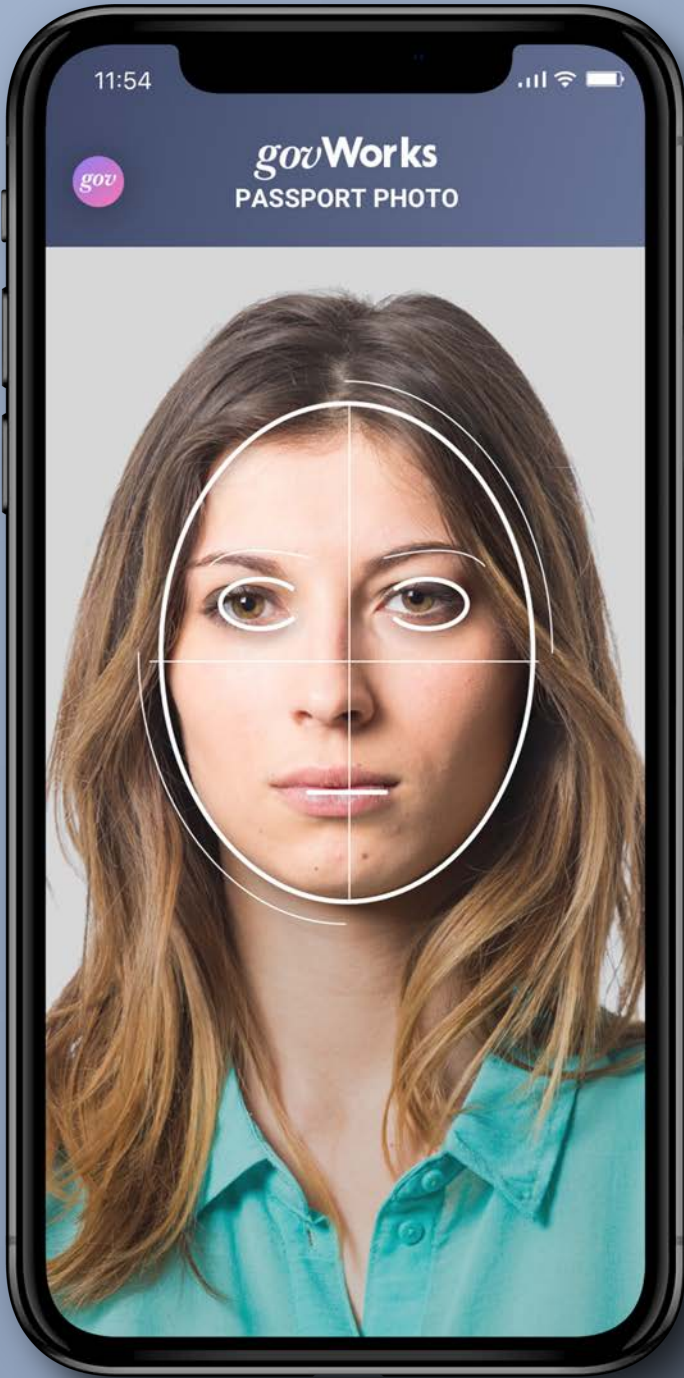
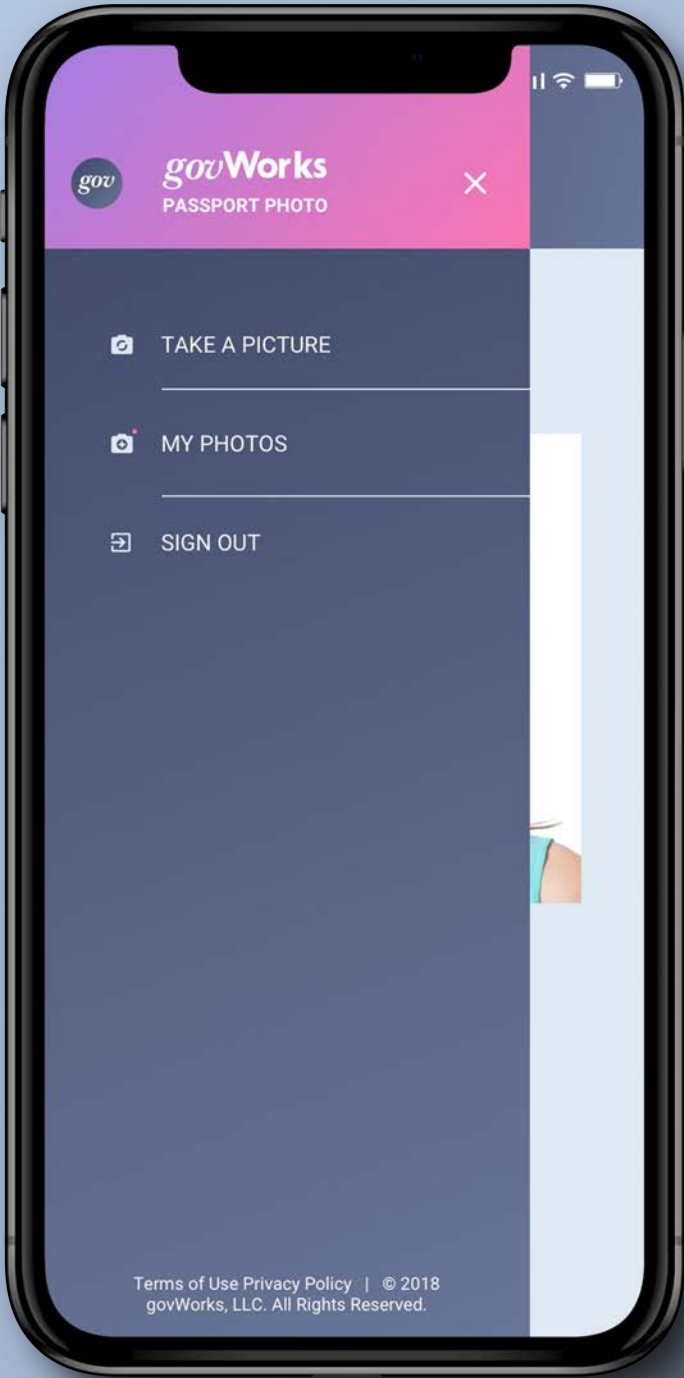












passportcenter.com

1

Order summary

\$258.00

Already have a govWorks account?

gov

Sign in to govWorks

Or, create a new account

Create Account

The information entered below is for the individual who is making the purchase, which may or may not be the same as the passport applicant.

First Name

Last Name

Company

Optional

passportcenter.com

1

Order summary

\$258.00

New passport

Standard Expediting	\$149.0
Passport Insurance	\$19.95
Passport Card	\$19.95
Sub Total	\$198.9
Not including \$200.00 government fee	
Inbound Shipping	\$29.95
Outbound Shipping	\$29.95
Shipping Total	\$59.90
Total	\$258.80

passportcenter.com

Expedited

U.S. Passport Processing.

Secure Online Passport Expediting
— Starting at \$149

NEW PASSPORT

PASSPORT RENEWAL

SECOND PASSPORT

CHILD PASSPORT

NAME CHANGE

LOST PASSPORT

DAMAGED PASSPORT

STOLEN PASSPORT

Scroll to see how it works

CNN

Entrepreneur

Forbes

Miami Herald

“Adam Boalt, TravelVisa’s founder and CEO, explains, “Social impact and what you do to change the world can really start with what you’re good at as a brand [overall].”

Forbes | Miami, June 11, 2017

Forbes | Miami, June 11, 2017

View All Articles >>

gov

PassportCenter.com, a division of govWorks, has a network of registered and licensed couriers nationwide that are able to get your U.S. passport expedited in as little as 24 hours.

We are a private company not affiliated with the U.S. Government and we charge an additional fee to expedite your passport in 1-14 days. Please see our Terms of Use for additional information.

Our Innovative Passport Process

The Fastest Online Expediting Service

Do you need your passport in a week or two weeks? We’re the fastest and most reliable passport expediting service on the web. We can process your expedited passport application in as little as 24 hours. Just select the passport service you are looking for and how quickly you need it and we will help you get where you need to be!

govWorks

Driver's License (Front)

Start Scanning

“From the moment I spoke to PassportCenter.com the interaction was fantastic.

They answered my questions thoroughly and the call backs were prompt. Every step of the way was pleasant and efficient. In fact, I shared their contact information with my executive team for future use.

Amalia T.

Sales Manager

Four Seasons Hotel

FOUR SEASONS

govWorks Bringing Simplicity to Travelers

govWorks is more than just a travel services company. By harnessing the power of technology to untangle bureaucratic knots, we’re demonstrating how private enterprise can create a public benefit.

gov

govWorks Simplifies Documents

govWorks Simplifies Documents

Our innovative platform makes complex documents easy to understand and fill out, while also saving you a lot of time.

Secure Personal Data Management

Our digital vault is a secure, centralized identity repository that stores information to be reused for future applications.

Real-time Mobile Tracking

Get real-time status alerts and track the progress and whereabouts of your documents using your mobile device.

passportcenter.com

a division of govWorks

Questions? (844) 548-3298

Terms of Use Privacy Policy | © 2018 govWorks, LLC. All Rights Reserved.

PassportCenter.com is a part of govWorks, the world leader in online travel documents

passportcenter.com

a division of govWorks

Questions? (844) 548-3298

Terms of Use Privacy Policy | © 2018 govWorks, LLC. All Rights Reserved.

PassportCenter.com is a part of govWorks, the world leader in online travel documents and related services.

travelvisa.com

passportrenewal.com

workvisa.com

documentlegalization.com

govWorks

Available on the App Store

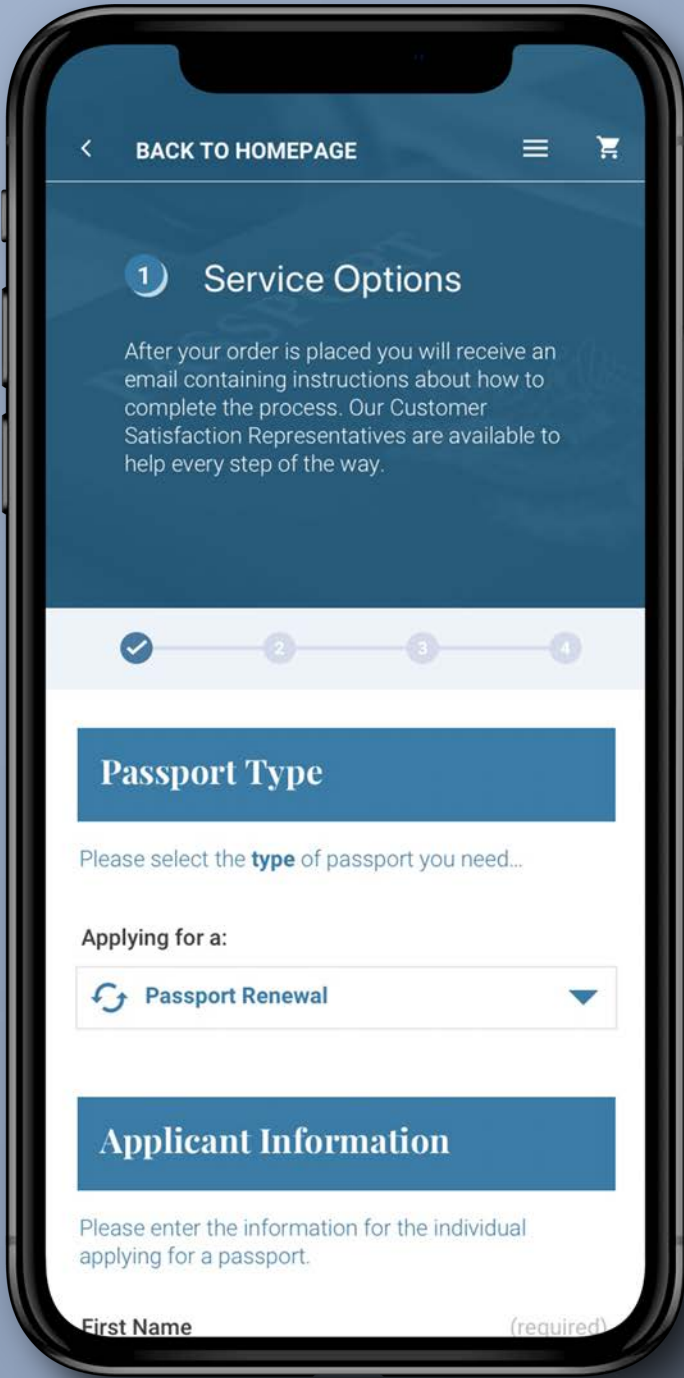
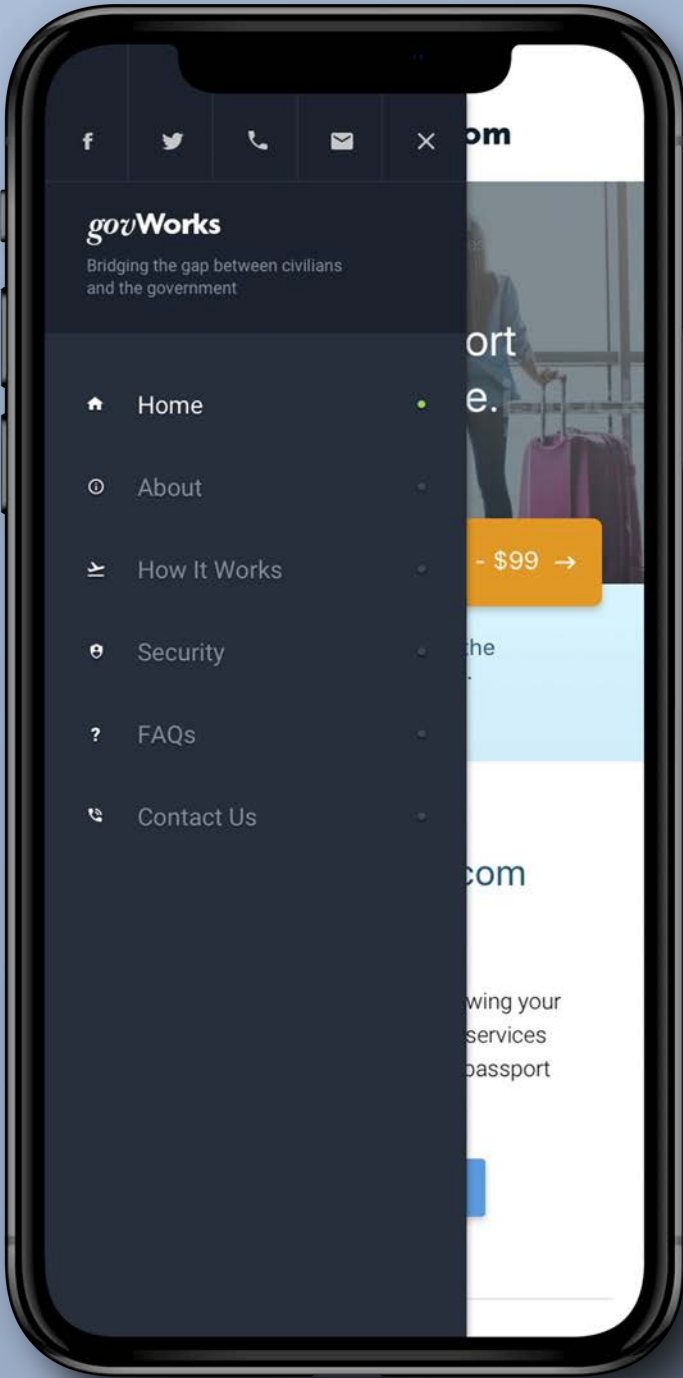
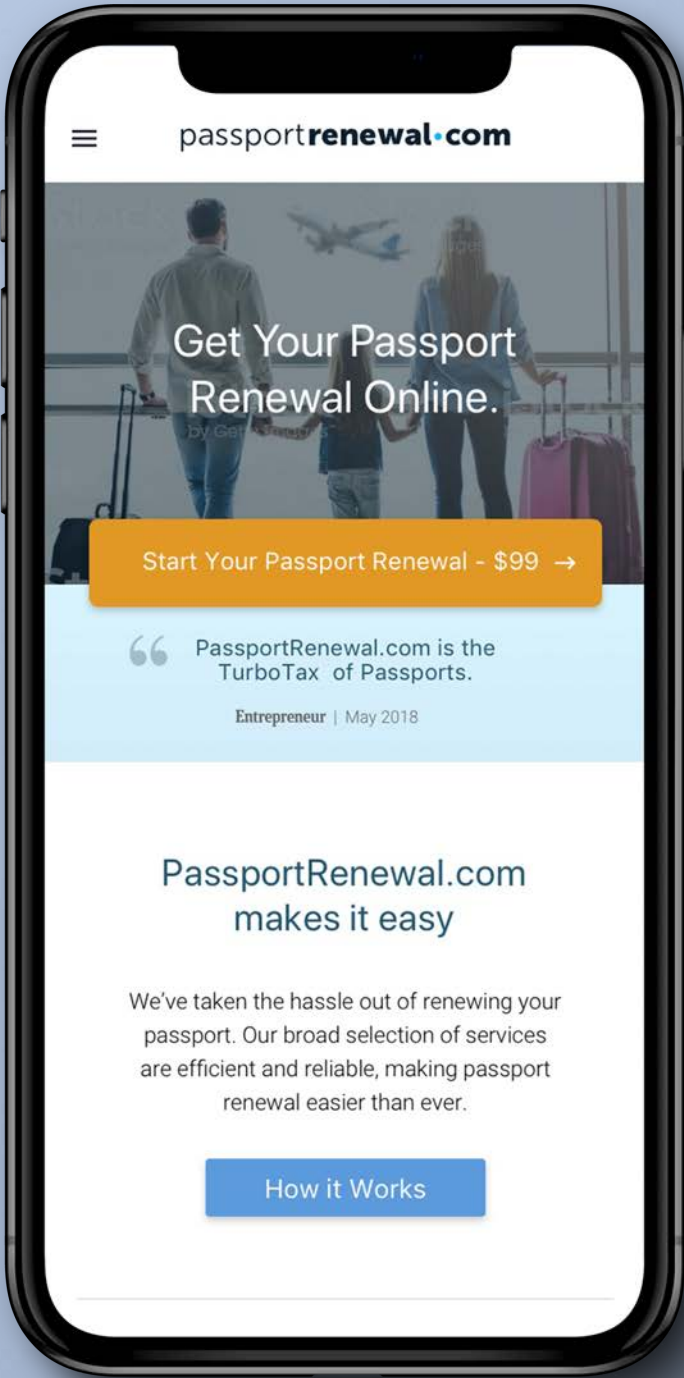
GET IT ON Google Play

TRUSTe

Norton

McAfee

www.passportcenter.com



Thank you